

Modtagere af en alarm

Når du klikker på hyperlinket i kolonnen Modtagere (Recipients), åbnes et nyt browservindue:

The screenshot shows the 'Alarms' management interface. At the top, there's a header with a dropdown arrow and a help icon. Below it is a table with columns: Alarm Name, Queue Name, Thresholds, Recipients, Time, Alarm Message, Enabled, and Delete. The first row shows an alarm named 'Support - agents' in the 'Support' queue, with a threshold of 2, 1 recipient, and a time range of 08:00-16:00. Below the table are buttons for '+ Add Alarm' and 'Save changes'. On the left sidebar, there are links for 'Recipients' and 'Alarm Log'. A modal window titled 'Select Alarm Recipients' is open, showing a table of recipients with columns: Recipients, Interval (min), and Enabled. The table lists two recipients: 'Andreas Wallin (SMS)' with an interval of 5 minutes and enabled status checked, and 'Paal Kongshaug (EMail)' with an interval of 5 minutes and enabled status unchecked. A 'Save' button is at the bottom of the modal.

Alarm Name	Queue Name	Thresholds	Recipients	Time	Alarm Message	Enabled	Delete
Support - agents	Support	2	1	08:00-16:00		<input type="checkbox"/>	

Recipients	Interval (min)	Enabled
Andreas Wallin (SMS)	5	<input checked="" type="checkbox"/>
Paal Kongshaug (EMail)	5	<input type="checkbox"/>

I dette vindue kan du vælge, hvilke (af de foruddefinerede) modtagere der skal modtage denne alarm. I dette eksempel vises 2 modtagere, men kun 1 er valgt til at modtage denne alarm.

I kolonnen Interval kan du beslutte, hvor mange minutter der som minimum skal gå, før denne alarmbesked sendes til modtageren igen.