

## Brugerdefinerede rapporter (Custom Reports)

Det er muligt at tilpasse en standardrapport ved at klikke på knappen Tilpas (Customise).

◀ Yesterday ▶

◀ Last week ▶

◀ Last month ▶

From

To

Limit time range (00:00-24:00)  
[Advanced setting](#)

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Group By Time Element: (no grouping) ▼

View report
Customise

Når du eller en anden i din virksomhed har tilpasset en rapport og gemt den, vises denne nye rapport på fanen Brugerdefinerede rapporter (Custom reports) til fremtidig brug.

[Home](#) » [Statistics](#) » [Reports](#)

### Reports ?

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▶ Standard Reports

▼ Custom Reports

Filter

Report name	Based on	Category	✎	🗑
<a href="#">Agentrapport sæl / test</a> <span style="float: right;">?</span>	Details per agent per queue	Category #3	✎	🗑
<a href="#">Details per agent per queue (sales queues only)</a> <span style="float: right;">?</span>	Details per agent per queue	Category #1	✎	🗑
<a href="#">My Details for agents (ID) incl. time logged on</a> <span style="float: right;">?</span>	Details for agents (ID) incl. time logged on	Category #2	✎	🗑
<a href="#">My Dialler Queue report</a> <span style="float: right;">?</span>	Dialler Queue report	Category #1	✎	🗑
<a href="#">My SMS/Chat Survey score per queue 1-6 rating</a> <span style="float: right;">?</span>	SMS/Chat Survey score per queue		✎	🗑
<a href="#">Paals Details per agent per queue</a> <span style="float: right;">?</span>	Details per agent per queue	Category #3	✎	🗑
<a href="#">Paal's Details per agent per queue with all column</a> <span style="float: right;">?</span>	Details per agent per queue	Category #1	✎	🗑
<a href="#">Paals kerapport</a> <span style="float: right;">?</span>	Details per queue	Category #2	✎	🗑

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▶ Report Category