

Brugerdefinerede rapporter (Custom Reports)

Det er muligt at tilpasse en standardrapport ved at klikke på knappen Tilpas (Customise).

Yesterday Last week Last month

From To Limit time range (00:00-24:00)
[Advanced setting](#)

Group By Time Element:

[View report](#) [Customise](#)

Når du eller en anden i din virksomhed har tilpasset en rapport og gemt den, vises denne nye rapport på fanen Brugerdefinerede rapporter (Custom reports) til fremtidig brug.

[Home](#) » [Statistics](#) » [Reports](#)

Reports ?

▶ Standard Reports

▼ Custom Reports

Filter

Report name	Based on	Category		
Agentrapport sæl / test ?	Details per agent per queue	Category #3	✎	🗑
Details per agent per queue (sales queues only) ?	Details per agent per queue	Category #1	✎	🗑
My Details for agents (ID) incl. time logged on ?	Details for agents (ID) incl. time logged on	Category #2	✎	🗑
My Dialler Queue report ?	Dialler Queue report	Category #1	✎	🗑
My SMS/Chat Survey score per queue 1-6 rating ?	SMS/Chat Survey score per queue		✎	🗑
Paals Details per agent per queue ?	Details per agent per queue	Category #3	✎	🗑
Paal's Details per agent per queue with all column ?	Details per agent per queue	Category #1	✎	🗑
Paals kerapport ?	Details per queue	Category #2	✎	🗑

▶ Report Category