

Brugerdefinerede rapporter (Custom Reports)

Det er muligt at tilpasse en standardrapport ved at klikke på knappen Tilpas (Customise).

◀ Yesterday ▶

◀ Last week ▶

◀ Last month ▶

From

To

Limit time range (00:00-24:00)
[Advanced setting](#)

Group By Time Element: (no grouping) ▼

View report
Customise

Når du eller en anden i din virksomhed har tilpasset en rapport og gemt den, vises denne nye rapport på fanen Brugerdefinerede rapporter (Custom reports) til fremtidig brug.

[Home](#) » [Statistics](#) » [Reports](#)

Reports ?

▶ Standard Reports

▼ Custom Reports

Filter

| Report name | Based on | Category | | |
|---|--|-------------|-------------------|-------------------|
| Agentrapport sæl / test ? | Details per agent per queue | Category #3 | ✎ | 🗑 |
| Details per agent per queue (sales queues only) ? | Details per agent per queue | Category #1 | ✎ | 🗑 |
| My Details for agents (ID) incl. time logged on ? | Details for agents (ID) incl. time logged on | Category #2 | ✎ | 🗑 |
| My Dialler Queue report ? | Dialler Queue report | Category #1 | ✎ | 🗑 |
| My SMS/Chat Survey score per queue 1-6 rating ? | SMS/Chat Survey score per queue | | ✎ | 🗑 |
| Paals Details per agent per queue ? | Details per agent per queue | Category #3 | ✎ | 🗑 |
| Paal's Details per agent per queue with all column ? | Details per agent per queue | Category #1 | ✎ | 🗑 |
| Paals kerapport ? | Details per queue | Category #2 | ✎ | 🗑 |

▶ Report Category