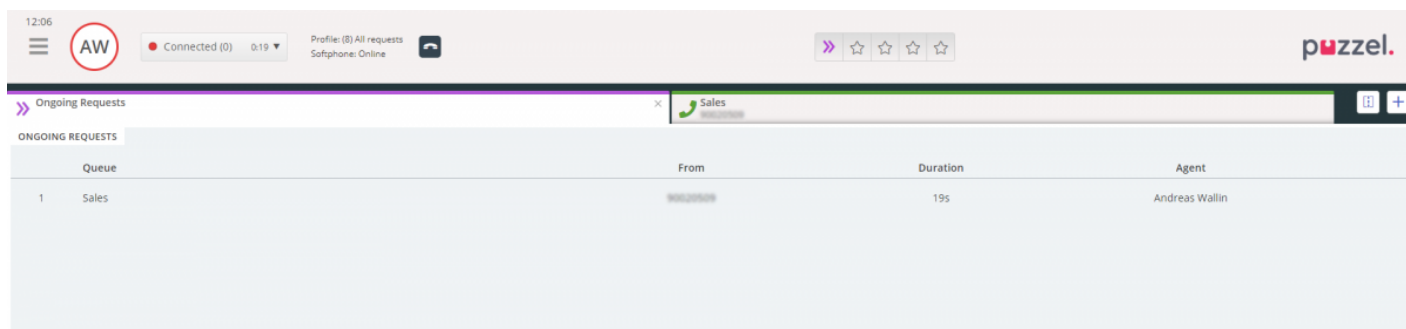


Fanen "Igangværende henvendelser" (Ongoing Requests)

Fanen "Igangværende henvendelser" (Ongoing Requests) giver dig et overblik over din køs igangværende henvendelser, det vil sige henvendelser, som agenterne er i gang med at besvare.



The screenshot displays the 'Ongoing Requests' interface. At the top, there is a header bar with the time 12:06, a user profile icon 'AW', and status indicators for 'Connected (0)' and '0:19'. The main content area is titled 'ONGOING REQUESTS' and contains a table with the following data:

Queue	From	Duration	Agent
1 Sales	XXXXXXXXXX	19s	Andreas Wallin