

## agent\_result\_codes

Table name: **agent\_result\_codes**

Contains/Role: Holds the description for the different possible result codes (“outcomes”) of an agent event.

Column Name	Datatype	Description
result_code	Char (2) Primary key.	<p>The code for the result. Currently these codes are in use:</p> <p>?      Unknown</p> <p>b      Busy (event type 'c')</p> <p>c      Timeout in setup phase (event_type 'c' only)</p> <p>e      Error</p> <p>h      Hangup by caller while calling agent (event_type 'c')</p> <p>k      OK</p> <p>q      Caller hangup during setup (event_type 'c' only)</p> <p>t      Timeout (=no answer, event type 'c' only)</p>
descript	Varchar (255)	Describes the code.