

Configuring Existing Integrations

If you have developed your own widget using the Widget API, you need to add support for the new URL `app.puzzel.com`.

- If you are using the Widget API Lib you must update to version 1.3.0. Instructions can be found [here](#).
- In all other cases you have to make sure to add `https://app.puzzel.com` wherever you are using `https://agent.puzzel.com` from before.

If you are using any Microsoft Entra ID (Azure AD) integrations in the Agent application, like Microsoft Teams, Skype for Business or Microsoft Dynamics, you need to add `https://app.puzzel.com/agent/` to the Redirect URLs in your Microsoft Entra ID App Registration. Instructions for the different integrations can be found [here](#) or [here](#) for Presence from External Microsoft Tenants.