

I have forgotten my password, what do I do?

Passwords in WFO expire every 30 days, a new password needs to be chosen that does not match the last 5 passwords used, must be between 6 and 30 characters long and must contain at least 1 letter and 1 number.

If you forget what your password was, you can simply reset it using 3 details from your account: First Name, Last Name, Email. All three must be entered correctly as it is set in your account. If this fails you should ask your local system or user administrator to help you.

A new temporary password will be sent to your email address, use this to log in and you will be prompted to choose a new password.