puzzel. Solving Customer Interactions

Puzzel Contact Centre

Puzzel's cloud-based contact centre solution is a highly flexible and scalable omni-channel solution for companies of all sizes. It offers increased productivity, closer customer contact and improved service levels. Truly omni-channel, it manages Voice, Web Chat, Email, Social Media and SMS interactions, all within the same application.

Puzzel's CCaaS solution is scalable, quick to roll out and can integrate with pretty much any existing technology you may use in your contact centre.

If you are looking for a provider that can help you build your next generation contact centre, or want a no obligation consultancy session, we would be delighted to help. Contact us today to discuss your requirements.

https://www.youtube.com/watch?v=CpS-rr2kyyI