

Try it out

Here you can test the articles, based on the query, to see if it appears in all the desired search results. When you type a question in the box, key words or phrases are extracted from the question as tags which is used to find relevant articles. In scenarios where no matching tags are found in the articles, the search engine will default to performing a full text search. A full text search will try to match words from the question to the content of the article and display these articles as results. If there are no results from the Tags based search, and a full text search is being performed, you can try to copy the extracted tags shown under the input area and tag your articles using these extracted tags for better results.

You can also select the language from the drop down menu in which you want to type the phrase or query in.

The screenshot shows the 'Try it out' interface within the Innovation Agent Assist dashboard. The top navigation bar includes 'Dashboard', 'Inbox' (with 142 items), 'Try it out', 'Bot messages', 'History', 'Settings', and 'Help'. A search bar is present with the text 'Search for articles...' and a language dropdown set to 'EN'. The main content area is titled 'Try it out' and contains the instruction: 'Type here to test your search results based on extracted tags from your search query.' Below this is a language selection dropdown menu with 'English' selected. A search input field contains the text 'based on full-text search)'. To the right of the input field is a green circular icon with a 'G' and a right-pointing arrow. Below the input field is a 'Your Query:' label. On the right side of the interface, there is a 'Sort Articles' dropdown menu. The main content area displays three search results for the query 'I'm locked out of my account, what do I do?'. Each result includes the article title, creation and publish dates, author information, and a language indicator (UK flag) along with icons for a list, a refresh, and a star.