Custom Reports

You can customise a standard report by clicking on the Customise button.

	◄ Yesterday ►	◄ Last week ►	◄ Last month ►
From	[_____]	To [_____] ☐	Limit time range (00:00-24:00) Advanced setting

Group By Time Element: [(no grouping) ▼]

View report **Customise**

When you or someone in your company has customised a report and saved it, this new report will appear in The Custom reports tab for future use.

Home » Statistics » Reports

Reports ?

▶ Standard Reports

▼ Custom Reports

Filter [_____]

Report name	Based on	Category		
Agentrapport sälj / test ?	Details per agent per queue	Category #3	✎	🗑
Details per agent per queue (sales queues only) ?	Details per agent per queue	Category #1	✎	🗑
My Details for agents (ID) incl. time logged on ?	Details for agents (ID) incl. time logged on	Category #2	✎	🗑
My Dialler Queue report ?	Dialler Queue report	Category #1	✎	🗑
My SMS/Chat Survey score per queue 1-6 rating ?	SMS/Chat Survey score per queue		✎	🗑
Paals Details per agent per queue ?	Details per agent per queue	Category #3	✎	🗑
Paal's Details per agent per queue with all column ?	Details per agent per queue	Category #1	✎	🗑
Paals kørapport ?	Details per queue	Category #2	✎	🗑

▶ Report Category