

Dashboard

How do i configure and manage the Dashboards?

[From the Dashboard screen, click on 'New Tab', then 'New Item'. Choose 'Add Chart', 'Add Stats', Add Campaign Summary' or 'Add Adherence Table'. Click for more details.](#)

What statistics are available in Dashboard Charts?

[Forecasts and actuals for Contact Volummes and Average Handling Times. Also, Service Levels and Cumulative Volmues. Click for more details.](#)

What statistics are available in Dashboard Tables?

[Similar infomation to charts, but also including variance statistics from forecast to actual. Click for more details.](#)