

## media\_types

Table name: **media\_types**

Contains/Role:

- Describes the name for the different media types a call/request might consist of.
- Table call\_events holds a foreign key against this table

Column Name	Datatype	Description												
media_type_id	Integer Primary key.	<p>The code for the media type. Currently these ids are in use:</p> <table> <tr> <td>0</td> <td>Undefined</td> </tr> <tr> <td>1</td> <td>Phone</td> </tr> <tr> <td>3</td> <td>Email</td> </tr> <tr> <td>4</td> <td>SMS ( not in use)</td> </tr> <tr> <td>5</td> <td>Chat</td> </tr> <tr> <td>7</td> <td>Social</td> </tr> </table>	0	Undefined	1	Phone	3	Email	4	SMS ( not in use)	5	Chat	7	Social
0	Undefined													
1	Phone													
3	Email													
4	SMS ( not in use)													
5	Chat													
7	Social													
descript	nvarchar (255)	Describes the media type id.												