

Tab System

The newest addition to our solution is a set of very flexible mechanisms for defining new Tabs in the new Agent Applications and including different widgets in them Core and Custom. This is handled by providing **Tab Configuration, Widget Administration** and **Widget Configuration** capabilities in the Admin tool, as well as exposing a flexible **Widget API**, which allows communication with widgets and retrieving configuration data for a widget.

When starting to use the new agent application there will be a new tab available in the administration portal, called **Widget**. This is where you can manage and configure the above-mentioned sections.