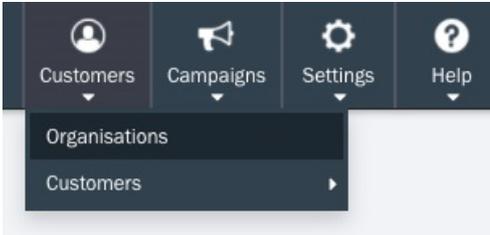# Adding new organisation

Organisation is a clever way of grouping tickets/customers. For example if your email is from puzzel.com we can use organisation to know that you belong to Puzzel.

To create an organisation, go to Customers -> Organisation in the main menu

Click on button found at the right hand corner of the panel. Fill out the forms in the **New Organisation** page then click save.

- Name – Name of your organisation

- Email Domains - domain name of your organisation. (ex: puzzel.com)

- Description - Description of your organisation

- Custom attributes - custom attributes of your organisation

After clicking save, You will now see the organisation you just added to the list.