Create API Ticket Channel

Create a new API channel:

To create a new SMS channel,

1. Go to: **Settings > Ticket Channels > API.**

2. Click the button on the top right.

3. Give the API Channel a recognisable name

4. Select an authentication level. Global (Access to all ticket) or select an Organisation. (Access to tickets associated to a specific organisation)

5. Select your Token Type (Basic Token OR oAuth Token).

6. Click Save.

> Note
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> You can refer to the API documentation for further information on how to use the API. You can view this by clicking Help -> API Documentation