

## media\_types

Table name: **media\_types**

Contains/Role:

- Describes the name for the different media types a call/request might consist of.
- Table call\_events holds a foreign key against this table

Column Name	Datatype	Description
media_type_id	Integer Primary key.	The code for the media type. Currently these ids are in use:  0      Undefined 1      Phone 3      Email 4      SMS ( not in use) 5      Chat 7      Social
descript	nvarchar (255)	Describes the media type id.