Adding a new Social Media Source
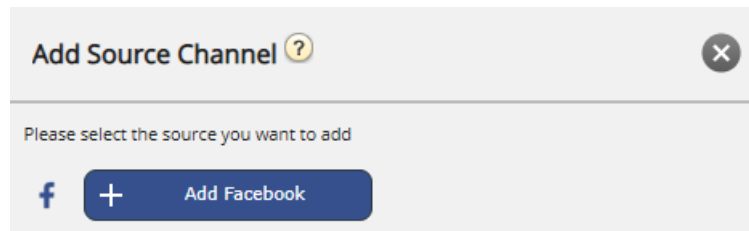
To start the process of adding a new Source for the Social Messaging solution, simply press the button.

+ Add Source

This will show the dialog for adding a new Source:

Add Source Channel ⓘ   ⊗

Please select the source you want to add

f   **+   Add Facebook**

> **Note**
>
> Please note that, effective from Aril 29th, 2023, support for Twitter as a messaging channel for the Puzzel Contact Centre platform will be suspended. Please see the relevant announcement for more information.