

Verlag opslaan als bestand

Wanneer u uw rapport hebt gegenereerd, kunt u het opslaan door op de knop "Opslaan" te klikken.

Change Parameters - Details pr queue

511569 / Time Period: 17/04/2017 - 24/04/2017 / Generated: 26/04/2017 08:55:00 (GMT+02:00)

| Incoming calls | Total calls | No. of hung up | No. of hung up within 20 sec. | Call-back requests | Timed out | Exiting queue | Answered (excl call-backs) | Answered call-backs | Answer rate (%) | Avg. time in queue for answered | Longest queue-time for answered | Avg. time in queue for hang up | Longest queue-time before hung up | Avg. speak time | Max. speak time | Answered within 10 sec. | Answered within 10 sec. |
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U kunt kiezen uit verschillende formaten, bijv. Excel, mhtml en pdf.

Wanneer u een formaat hebt gekozen, volg dan de instructies in uw browser om het rapport op te slaan en/of te openen.

De rapporten worden verschillend geschaald, afhankelijk van het formaat dat u kiest. In sommige formaten worden rapporten met veel kolommen of rijen verdeeld over twee of meer pagina's.