

Aangepaste rapporten

U kunt een standaardrapport aanpassen door op de knop “Aanpassen” te klikken.

◀ Yesterday ▶
◀ Last week ▶
◀ Last month ▶

From To Limit time range (00:00-24:00)
[Advanced setting](#)

Group By Time Element: ▼

View report Customise

Wanneer u of iemand in uw bedrijf een rapport heeft aangepast en opgeslagen, zal dit nieuwe rapport verschijnen in het tabblad “Aangepaste rapporten” voor toekomstig gebruik.

Home » Statistics » Reports

Reports ?

▶ Standard Reports

▼ Custom Reports

Filter

| Report name | Based on | Category | | |
|---|--|-------------|-------------------|-------------------|
| Agentrapport s&j / test ? | Details per agent per queue | Category #3 | ✎ | 🗑 |
| Details per agent per queue (sales queues only) ? | Details per agent per queue | Category #1 | ✎ | 🗑 |
| My Details for agents (ID) incl. time logged on ? | Details for agents (ID) incl. time logged on | Category #2 | ✎ | 🗑 |
| My Dialler Queue report ? | Dialler Queue report | Category #1 | ✎ | 🗑 |
| My SMS/Chat Survey score per queue 1-6 rating ? | SMS/Chat Survey score per queue | | ✎ | 🗑 |
| Paals Details per agent per queue ? | Details per agent per queue | Category #3 | ✎ | 🗑 |
| Paal's Details per agent per queue with all column ? | Details per agent per queue | Category #1 | ✎ | 🗑 |
| Paals ker rapport ? | Details per queue | Category #2 | ✎ | 🗑 |

▶ Report Category