

## vw\_enqreg\_total

Table name: **vw\_enqreg\_total**

Contains/role: This is a view over the 3 enquiry registration tables (enqreg\_header / enqreg\_category / enqreg\_topic). Links them together to simplify queries where you want to see/deal with all information (header/topic/category) related to each of the enquiry registrations.

Please note that an Enquiry registration done by an agent that does not contain a selected Topic, but only action 'Marked as unanswered'/Reschedule or only a Comment, will result in a record in enqreg\_header but not a record in enqreg\_category nor enqreg\_topic, and therefore no record in vw\_enqreg\_total.

Name	Datatype	Description
enqreg_header_recid	int	See enqreg_header.enqreg_header_recid
internal_session_id	uniqueidentifier	See enqreg_header.internal_session_id
customer_key	varchar(100)	See enqreg_header.customer_key
internal_country_src_db	varchar(10)	See enqreg_header.internal_country_src_db
dte_time_stamp	datetime	See enqreg_header.dte_time_stamp
agent_id	int	See enqreg_header.agent_id
queue_key	varchar(255)	See enqreg_header.queue_key
enquiry_media_type	varchar(255)	See enqreg_header.enquiry_media_type
<b>related_iq_session_id</b>	uniqueidentifier	See enqreg_header.related_iq_session_id
dte_updated	datetime	See enqreg_header.dte_updated
comment	nvarchar(MAX)	
reschedule_time	datetimeoffset	
enqreg_category_recid	int	See enqreg_category.enqreg_category_recid
category_id	int	See enqreg_category.category_id
category_name	nvarchar(255)	See enqreg_category.category_name
enqreg_topic_recid	int	See enqreg_topic.enqreg_topic_recid
topic_id	int	See enqreg_topic.topic_id
topic_name	nvarchar(255)	See enqreg_topic.topic_name
marked_unansw	varchar(255)	See enqreg_header.marked_unansw
reserved	varchar(255)	See enqreg_header.reserved