

Puzzel Support

Puzzel provides excellent basic support to all their customers. Our support engineers are friendly and efficient in providing a perfect resolution to your problems.

Basic support is given to all Puzzel customers through written requests Only. Customers can chat with our support engineers via web chat or by raising a ticket through help.puzzel.com and clicking on the Support tab on the right. Support is only available during business hours.

Customers can avail any further support by subscribing to the following two packages:

- **Puzzel Extended Support:** Customers can avail extended support through phone and written requests (Chat & Tickets via help.puzzel.com) during business hours and emergency On Call Support until 21:00 pm.
- **Puzzel 24/7 Support:** Customers can avail phone and written requests (Chat & Tickets via help.puzzel.com) during business hours and emergency On Call Support 24/7.