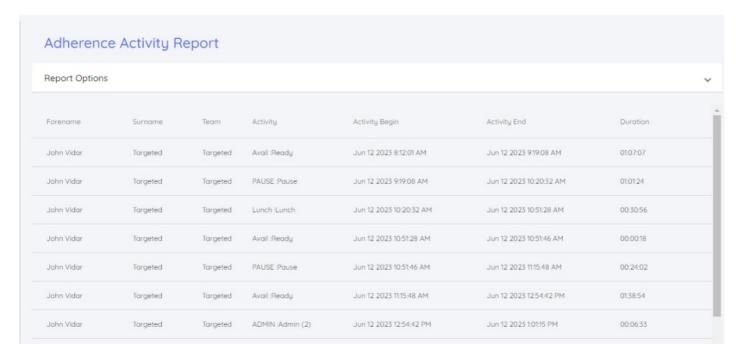


Adherence Activity Report (Preview)

This report gives you a summary of various activities performed by an agent/Team/Campaign over a certain period of time. If you toggle the Aggregate option in the report option window, you will be able to see all activities for an agent and the total time spent in performing them over a time period.



Column Descriptions

Report Column	Description
Forename	
Surname	
Team	
Activity	<activity code=""> <activity name=""></activity></activity>
Activity Begin	Time that the agent is logged as changing to this activity
Activity End	Time the agent is logged as doing something else
Duration	How long the agent stayed in the activity (= end time - start time)