

## access\_points

Table name: **access\_points** (from db v2.3)

Contains/Role: Shows a list of all the access points for Phone and written requests (chat/email/SoMe), and their Descriptions.

Column Name	Datatype	Description
Accesspoint	varchar	Primary key. The access number (for Phone) or the Access point for Email/Chat/Social media. In special cases the Accesspoint can be a range.
ServiceNo	Int	The Service number this Accesspoint belongs to
CountryCode	Varchar	The Country this Accesspoint belongs to
AliasNo	Varchar	If such an Alias exist, this will be shown as the Access point (Access number) in the statistics report Total overview.
Description	nvarchar	The description for the Accesspoint
FromNumber	Varchar	The same value as Accesspoint
ToNumber	Varchar	For an Accesspoint being a <b>range</b> , we show the highest value in the range here. For non-range values, we show the Accesspoint also here.
dte_updated	Datetime	When the record last was updated
deleted	bit	If the Accesspoint is deleted in PCC, the deleted bit is set.