

## User management

This section explains how to create and maintain the Users in the Admin Portal of Puzzel Contact Centre solution.

Home » Users » Users

**Users** ? + Create New User

[Export User List](#) [Import new users](#) [Update existing users](#) [Import external IDs](#)

Number of users: 10   Skill:    Level:    Profile:    User group: All   Filter:     First Name    Last Name    Show Keywords    Show External User ID

Name				Numeric ID	User Group	Username	Keywords	External User ID	Puzzel ID	Last sign-in	
<a href="#">Abigail Abbot</a>	<input checked="" type="checkbox"/>	-	-	-	Admin	abigail	French, Product x	abi@test432.com		2023-01-05 11:29:51	
<a href="#">Anne Andersen</a>	<input checked="" type="checkbox"/>	-	-	-	Agents	agent1	Danish, Norwegian, Swedish	agent1@10010.puz		2023-01-05 11:31:46	
<a href="#">API test user</a>	-	-	-	-	API and Bots	API-test					
<a href="#">Bot test 1</a>	-	-	-	-	API and Bots	Bot test 1					
<a href="#">Customer service</a>	-	-	-	-	Wallboards	Customer service				2023-01-05 11:30:53	
<a href="#">krastevTest</a>	<input checked="" type="checkbox"/>	-	-	-	Admin	krastevTest		fksgjh54@lkjdfg.nhy		2022-10-04 08:59:34	
<a href="#">Paal Kongsberg</a>	<input checked="" type="checkbox"/>	-	-	-	Admin	paal		paal10009@gmail.com		2023-01-25 08:06:50	