

## User management

This section explains how to create and maintain the Users in the Admin Portal of Puzzel Contact Centre solution.

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**Users** [Export User List](#) [Import new users](#) [Create New Group Number](#) [+ Create New User](#)

Number of users: 107 Skill: [ ] Level: [Select level(s)] Profile: [ ] User group: [All] Filter: [Filter table...] [First Name] [Last Name]  Show Keywords  Show External User ID

Name	Icons	Numeric ID	User Group	Username	Keywords	External User ID	Puzzel ID	Last sign-in
(ETaskBot)	- - -	-	Automated agents	ETaskBot				2024-01-10 04:33:24
Adele R	- - - -	-	Admins	adele_r			ade...@puzzel.com	2023-10-17 14:03:58
agent_an	- - - -	-	Admins	agent_ani			ani...@gmail.com	2023-12-18 15:08:18
Aleksanc	- - - -	-	Admins	alexandar_n			ale...@puzzel.com	
Alexand	- - - -	-	Admins	alexander@vergic.com			ale...@puzzel.com	2023-09-22 00:07:58
Anders C	- - - -	-	Admins	anders			and...@puzzel.com	2023-10-27 08:00:37
Andreas	- - - -	-	Admins	Andreas_C			ar...@puzzel.com	2023-09-21 04:19:36