

User management

This section explains how to create and maintain the Users in the Admin Portal of Puzzel Contact Centre solution.

Home » Users » Users

Users [Export User List](#) [Import new users](#) [Create New Group Number](#) [+ Create New User](#)

Number of users: 107 Skill: [] Level: [Select level(s)] Profile: [] User group: [All] Filter: [Filter table...] [First Name] [Last Name] Show Keywords Show External User ID

| Name | Icons | Numeric ID | User Group | Username | Keywords | External User ID | Puzzel ID | Last sign-in |
|------------|---------|------------|------------------|----------------------|----------|------------------|-------------------|---------------------|
| (ETaskBot) | - - - | - | Automated agents | ETaskBot | | | | 2024-01-10 04:33:24 |
| Adele R | - - - - | - | Admins | adele_r | | | ade...@puzzel.com | 2023-10-17 14:03:58 |
| agent_an | - - - - | - | Admins | agent_ani | | | ani...@gmail.com | 2023-12-18 15:08:18 |
| Aleksanc | - - - - | - | Admins | alexandar_n | | | ale...@puzzel.com | |
| Alexand | - - - - | - | Admins | alexander@vergic.com | | | ale...@puzzel.com | 2023-09-22 00:07:58 |
| Anders C | - - - - | - | Admins | anders | | | and...@puzzel.com | 2023-10-27 08:00:37 |
| Andreas | - - - - | - | Admins | Andreas_C | | | ar...@puzzel.com | 2023-09-21 04:19:36 |