

Catalog - Contacts

Under Catalog - Catalog - Contacts you can search for your company's contacts. You can search for match in all contact fields, e.g. name, e-mail address, phone, title, description and services, and you can search with multiple words separated with space. A search returns rows that begin with your entered text.

If you have access to more than one Organisation, you will see a dropdown list box where you can choose which organisation to search in. From the search result you can access a contacts details and calendar. With sufficient access, you can edit some of these details.

Maximum 500 contacts are listed in a search result.

▼ Contacts ?

svein Search + Add Contact

Name	E-mail	Phone	Mobile	Title
☐ Svein				
☐ Svein				
☐ Svein				

Calendar

Name	E-mail	Phone	Mobile	Title
☐ Sv				
☐ Sv				

If you click on the calendar icon next to a contact name, the contacts calendar will appear.

[Home Page](#) » [Catalog](#) » Calendar for Svein Gunnar Bjørke

Calendar for Svein Gunnar Bjørke

◀ ▶ today
Nov 11 — 17 2013

 month week day 7-18 24h

	Mon 11/11	Tue 11/12	Wed 11/13	Thu 11/14	Fri 11/15	Sat 11/16	Sun 11/17
7:00am							
8:00am							
9:00am							
10:00am							
11:00am							
12:00pm							
1:00pm							
2:00pm					2:00pm Catalog Documentation		
3:00pm							
4:00pm							
5:00pm							

Quick Add Absence
 Not available ▾ 30 minutes ▾ + Add absence

You can change the view of the calendar (month, week, day or 7-18, 24h) by using the buttons in the upper right corner.

If you click on an appointment in the calendar, the appointment details will be shown. If you have sufficient access, you can Delete an appointment (an event).

Adding an appointment

If you have sufficient rights, you can add an appointment to a contacts calendar by clicking on an empty slot inside the calendar. A new window will pop up, and here you can fill in the details, and then click Add event.

Add event ✕

Subject

Location

From

To

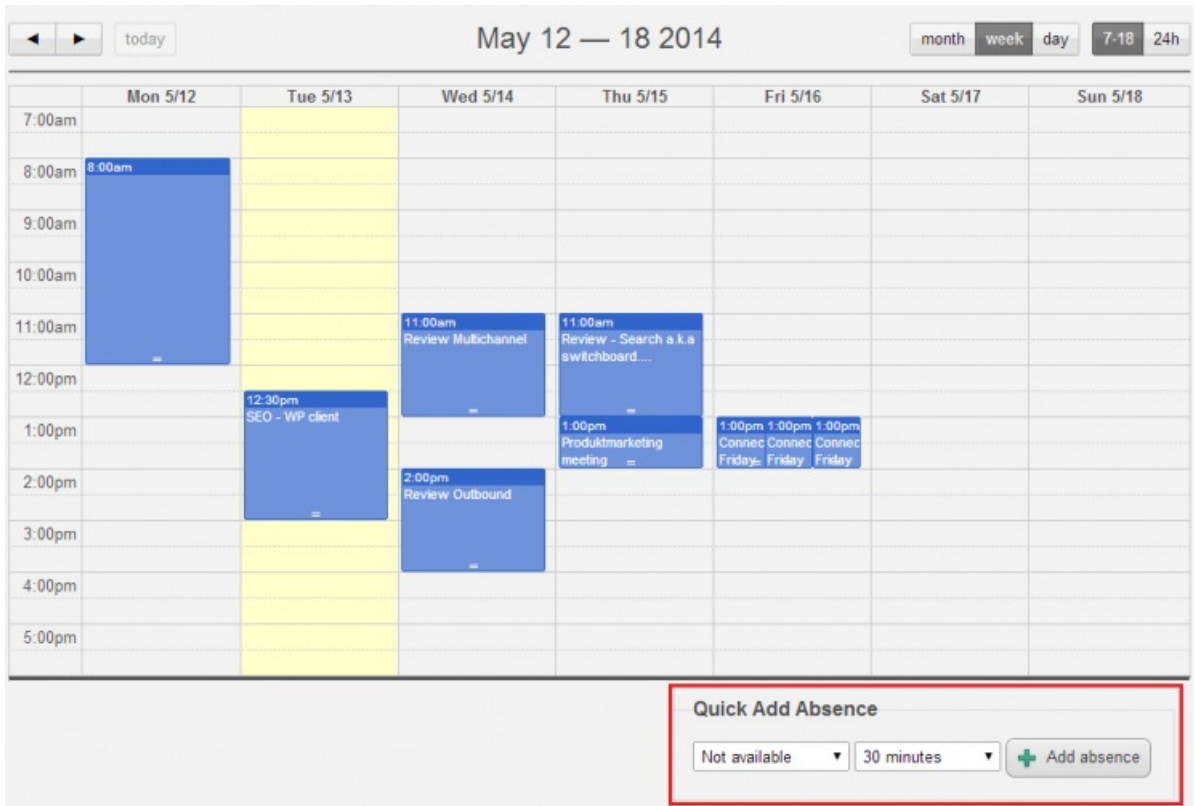
All day event

Description

+ Add Event

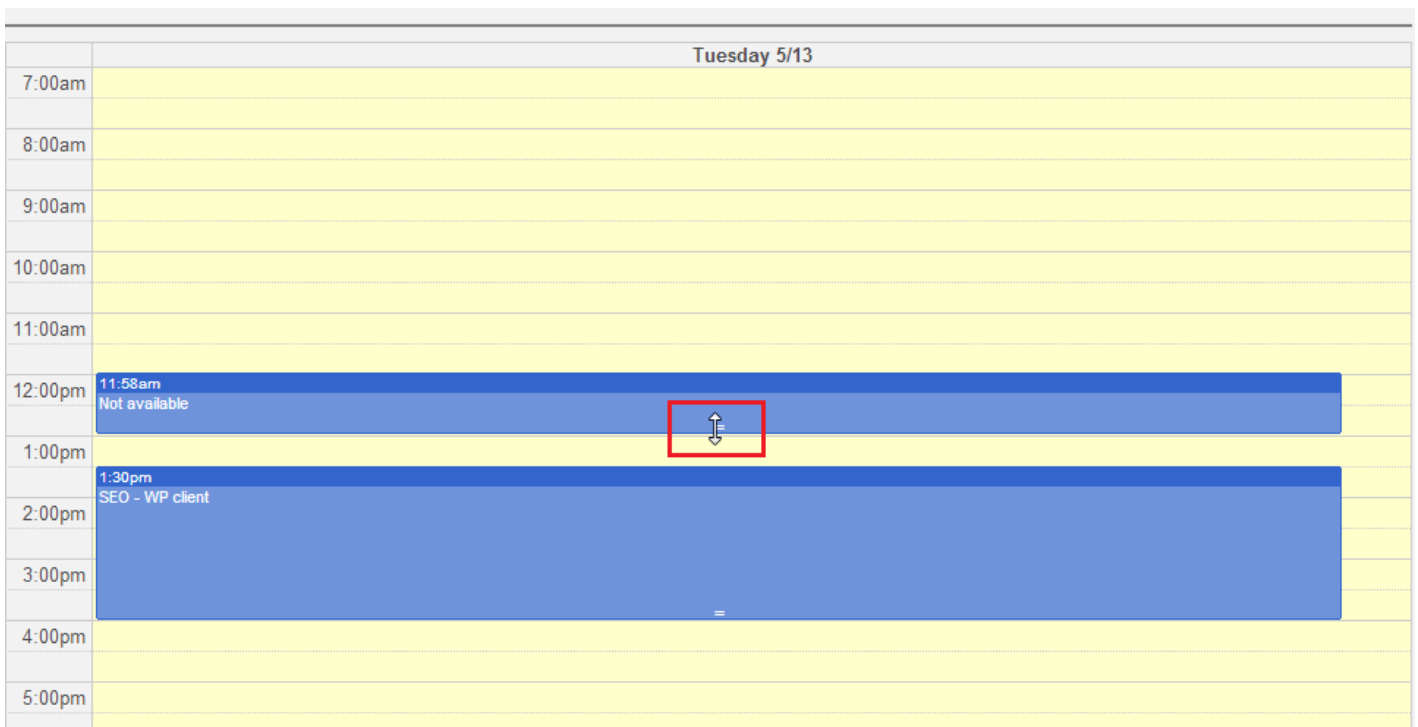
Quick Add Absence

To quickly add an absence/appointment, simply click the Add absence button in the calendar. This will create an appointment starting immediately with 30 minute duration.



You can of course change the reason (Not available/Meeting/Lunch/Gone for the day) and/or the duration before you click Add absence.

To make the appointment last longer than 30 minutes you can drag it by using the arrow in the middle of the appointment.



Modifying the calendar and sync with email/calendar systems

Please note that the Puzzel calendar does not sync back to the source email/calendar system. If you add/delete an appointment in the catalog, these changes will not take effect in the source system. If you delete an appointment in the catalog and then a full sync with the source system is done, the appointment will re-appear in the calendar in the catalog. If you have sync with an email/calendar system, we recommend that you edit appointments in the source system.

Contact Details and Edit Contact

Name	E-mail	Phone	Mobile	Title
<input type="checkbox"/> Svein Gunnar Bjørke	svein.gunnar.bjorke@intelecom.no	+47214 0000	+47975 0000	Product Specialist
<input type="checkbox"/> Svein Gunnar Bjørke	svein.gunnar.bjorke@intelecom.no	+47214 0000	+47975 0000	Product Specialist

Under accordion Contacts, click on a contact name in the search result to see detailed information about the contact.

[Home Page](#) » [Catalog](#) » [Catalog](#) » Svein Gunnar Bjørke

Contact Details – Svein Gunnar Bjørke

First Name	Svein Gunnar
Last Name	Bjørke
Title	Product Specialist
Description	Intelecom Group AS Oslo
Phone Number	+47214 0000
Mobile Phone	+47975 0000
Fax	
E-mail	Sve svein.gunnar.bjorke@intelecom.no
Department	10001 » 10001 Intelecom NO » 517 - CCO: Product
Alternative Contact	
Services	Salesforce, Dynamics, Zendesk
External contact	No
Contact Source	File
Created	
Modified	28.04.2017 07:04:41

[Edit Contact](#)

Click on Edit Contact in Contact Details to edit the contacts information (only possible with sufficient rights).

Home Page » Catalog » Catalog » Svein Gunnar Bjørke » Edit Contact

Edit Contact – Svein Gunnar Bjørke

First Name	Svein Gunnar
Last Name	Bjørke
Title	Product Specialist
Description	<input type="text" value="Intelecom Group AS Oslo"/>
Phone Number	+4721 <input type="text"/>
Mobile Phone	+4797: <input type="text"/>
Fax	
E-mail	Svein.Gunnar.Bjorke@intele.com
Department	10001 » 10001 Intelecom NO » 517 - CCO: Product
Alternative Contact	<input type="text" value="Enter search query"/>
Services	<input type="text" value="Salesforce, Dynamics, Zendesk"/>
External contact	<input type="checkbox"/>
Contact Source	File
Created	
Modified	28.04.2017 07:04:41

Some organisations export their contacts from Active Directory or another source with a set of fields that they want to synchronise. By setting some fields with web as source, some flexibility is added since this allows Catalog administrators to edit these fields in Puzzel.

Add a contact

You can add a new contact by clicking the Add contact button.

▼ Contacts ?

Name	E-mail	Phone	Mobile	Title
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Fill in the new contacts information on the Add contact page and click Save changes.

After the contact has been added, it will behave as any other contact in the catalog with the same restrictions as previously created contacts.