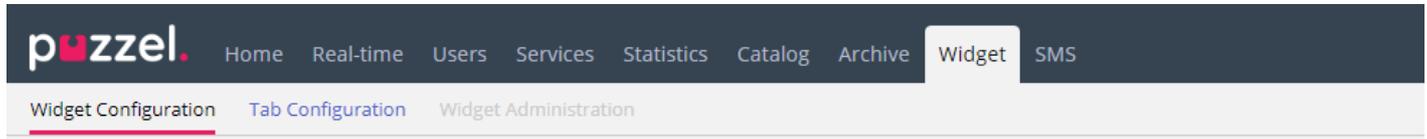# Widgets
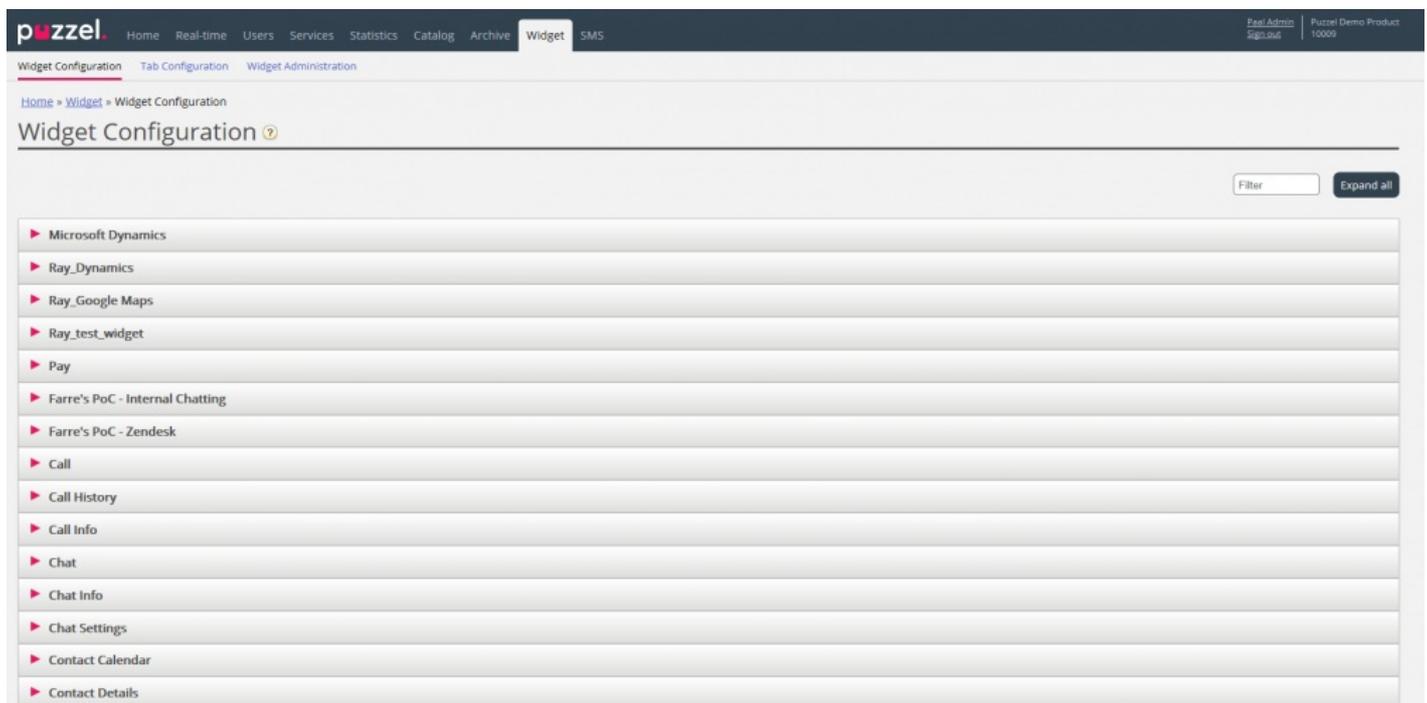
The widget page provides an overview of, and configuration options for, **Tabs** and **Widgets** to be used in the new Agent Application (https://agent.puzzel.com).
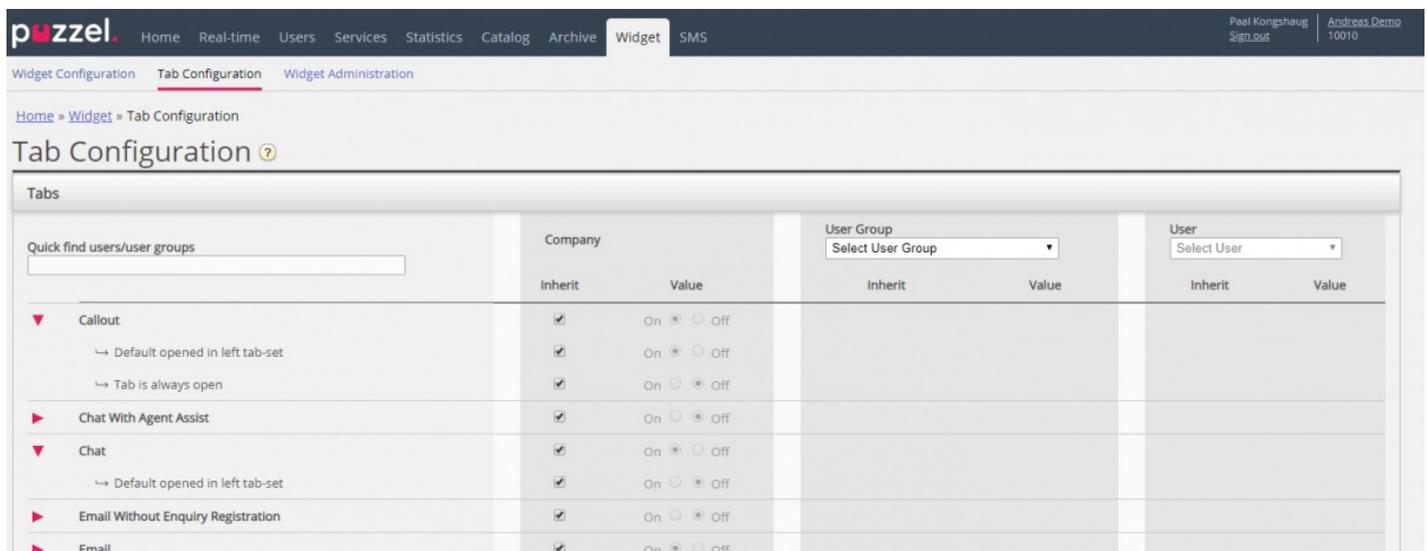

The widget API documentation can be found here:

https://help.puzzel.com/api-documentation/widget-api-lib

On page *Widgets - Widget configuration* you can see the widgets used in your Puzzel solution, and some of the Widgets have parameters that can be adjusted here.

On page *Widget - Tab configuration* it is defined what tabs that should be available in agent.puzzel.com for the different user groups.

To make it easier to have a fixed layout of agent.puzzel.com, the properties per tab can be adjusted.

- **Tab is always open:**
  Function tabs (e.g. Queue overview) can be defined to be always open (agents can't close them). This property is by default set to "off".

- **Default opened in left tab-set:**
  Both function tabs and request tabs (Call/chat/social/email) can be set to be opened in the left tab-set as default. Function tabs will have this property set to "on" as default.