

Archive

The Archive has three pages:

Page Name	Description
Search	This is the actual Media Archive, where you can find information about single calls (and recordings and possibly transcriptions) chats (and chat logs), emails (including tasks and Scheduled tasks) and Social media requests (and link to Social media content).
Anonymize	Here you can enter the phone number and email address for a person who requires to be forgotten, if you want Puzzel to delete this person's phone number/email address in calls/chats/emails in the Archive.
Audit log	Here you can find one record for each time a user listened to/download/deleted a call recording or opened/downloaded/deleted a chat log or opened a Social media Content tab