

Export user list

On page Users - Users you can download an xlsx file with user information. This file contains the same columns as in an import file (user_name, firstname, lastname etc) plus **user_id**. This user_id is needed if you want to import a file with external IDs for SSO, and user_id is used in Raw data.

Please note that *Puzzle ID* and *User type* is not included in the exported file, and that a user's Puzzle ID might be different from the Email.

If you have a resource filter assigned that limits what users you can see, you will only see a selection of users on this page. If you export a file with users, the file will contain all users you have access to see. If you have limited the users shown on this page by selecting a Skill, a Profile or a User group, or written something in the Filter input box, the exported file will contain all users you have access to see (not only the ones shown on your screen when you have filtered).

Home » Users » Users

Users ?

[Export User List](#) [Import new users](#) [Update existing users](#) [Import external IDs](#)

Number of users: 118

Skill Level Profile User group: All Filter:

Name	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Numeric ID	User Group	Username	Keywords ▼	External User ID	Last sign-in	<input type="checkbox"/>
paal-support with SSQ	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		Agents	paal-support	Statistics	azure paal-support@zel.com	2021-02-10 08:28:43	<input type="checkbox"/>
John Doe	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1337	Admins	bjsve	Integratio		2021-11-03 16:04:13	<input type="checkbox"/>
Bob Smith	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		Team 2	bob	French, G			<input type="checkbox"/>
paal_se	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		Admins	paal_se	Dialler		2022-03-09 10:08:31	<input type="checkbox"/>
paal_no	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		Admins	paal_no	Danish, N		2022-03-07 10:52:30	<input type="checkbox"/>
paal_dk	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		Admins	paal_dk	Archive, S		2022-03-28 14:04:29	<input type="checkbox"/>
agent103	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		Team 2	agent103	AI			<input type="checkbox"/>
(Wallboard All Queues)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		Wallboard	Wallboard All Queues				<input type="checkbox"/>
(Wallboard Sales)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		Wallboard	Wallboard Sales			2017-02-08 09:39:38	<input type="checkbox"/>
(Wallboard Support)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		Wallboard	Wallboard Support				<input type="checkbox"/>
(WSUser)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		Admins	WSUser			2015-06-24 09:08:38	<input type="checkbox"/>

Export user list confirmation ✕

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Do you want to generate and download a file with users?