

Resource Filter areas

This section has short articles about different areas from which you can restrict certain users or user groups access to different elements of Admin Portal and Agent Application. Browse through the next few sections [see the index tree on the left] to know more about each Resource Filter areas.

Resource Filter areas:

- Call Flow Service configurations
- Dashboards
- Dialler Campaigns
- Display queues
- Enquiry Registration categories
- Pause reasons
- Service variables
- Skills
- SMS Surveys
- Sound file categories
- Sound file modules
- Statistics report categories
- Statistics reports
- System queues
- Time modules
- User groups