

KPI alarm Recipients

In the KPI Alarm page's **Recipients** accordion, you can define alarm recipients, and how and when they should receive alarms.

▶ Alarms ?

▼ Recipients ?

Name	Mobile Number	SMS	Call	Email	Time	Enabled	Delete
Andreas Wallin	004798	<input checked="" type="checkbox"/>	<input type="checkbox"/>		08:00-24:00	<input checked="" type="checkbox"/>	
Christian Thorsrud	004795	<input checked="" type="checkbox"/>	<input type="checkbox"/>		08:00-16:00	<input type="checkbox"/>	
Paal Kongshaug	004798	<input checked="" type="checkbox"/>	<input type="checkbox"/>	paal.kongshaug@puzzel.com	(Varies*)	<input checked="" type="checkbox"/>	

+ Add Recipient
Save changes
Undo changes

▶ Alarm Log ?

There are 3 different ways of receiving the alarm, SMS, Email and by Phone. We recommend using SMS and Email as your preferred channels of contact. This is because you get limited information when receiving a Call. You will be informed that an alarm has been triggered and that you can find more detailed information in the Administration portal and in an SMS or Email if you have subscribed to these methods of contact.

Mobile numbers must include prefix 00 and the country code

Recipient Time

Click on the hyperlink in the Time column in the Recipients table if you want to define the time period for which a recipient should receive alarms.