

## Custom Reports

You can customise a standard report by clicking on the Customise button.

When you or someone in your company has customised a report and saved it, this new report will appear in The Custom reports tab for future use.

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### Reports ?

- ▶ Standard Reports
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Filter

Report name	Based on	Category		
<a href="#">Agentrapport s&amp;ij / test</a> <span>?</span>	Details per agent per queue	Category #3		
<a href="#">Details per agent per queue (sales queues only)</a> <span>?</span>	Details per agent per queue	Category #1		
<a href="#">My Details for agents (ID) incl. time logged on</a> <span>?</span>	Details for agents (ID) incl. time logged on	Category #2		
<a href="#">My Dialler Queue report</a> <span>?</span>	Dialler Queue report	Category #1		
<a href="#">My SMS/Chat Survey score per queue 1-6 rating</a> <span>?</span>	SMS/Chat Survey score per queue			
<a href="#">Paals Details per agent per queue</a> <span>?</span>	Details per agent per queue	Category #3		
<a href="#">Paal's Details per agent per queue with all column</a> <span>?</span>	Details per agent per queue	Category #1		
<a href="#">Paals kerapport</a> <span>?</span>	Details per queue	Category #2		

▶ Report Category