

Change system settings


The following settings can be changed using the System Settings function


- **Company Name**
- **Holidays Approved By** (allows the authorisation of holidays by):
 - System Administrators
 - System Administrators or Team Leaders
- **Automated Holiday Approval**
 - If ticked, the system will automatically approve holiday requests if the agent and the day requested have enough holiday allowance.
 - Notice Period – The minimum notice required for a holiday request (in days).
- **API Users – For integration specialists only.**

Settings

[Home](#) | [Settings](#)

[Campaign & Sites](#)[Shifts & Activities](#)[Queues & Skills](#)[Teams](#)[Adherence](#)[System](#)

 System Settings

 Api Users

Company Name *

DemoClient


Notice Period *

28


Vacations Approved By

Client Portal Administrators Or Team Leaders

☐

Auto Approve Vacation 

☒

View Team Members 

Update