Change system settings

The following settings can be changed using the System Settings function

- **Company Name**

- **Holidays Approved By (**allows the authorisation of holidays by):

    - System Administrators

    - System Administrators or Team Leaders

- **Automated Holiday Approval**

    - If ticked, the system will automatically approve holiday requests if the agent and the day requested have enough holiday allowance.

    - Notice Period – The minimum notice required for a holiday request (in days).

- **API Users – For integration specialists only.**