agent_result_codes

Table name: **agent_result_codes**

Contains/Role: Holds the description for the different possible result codes ("outcomes") of an agent event.

Column Name	Datatype	Description
result_code	Char (2) Primary key.	The code for the result. Currently these codes are in use: ? Unknown b Busy (event type 'c') c Timeout in setup phase (event_type 'c' only) e Error h Hangup by caller while calling agent (event_type 'c') k OK q Caller hangup during setup (event_type 'c' only) t Timeout (=no answer, event type 'c' only)
descript	Varchar (255)	Describes the code.