

call_event_types

Table name: **call_event_types**

Contains/Role:

- Holds the description for the different event types for a call event.
- Table call_events holds a foreign key against this table

Column Name	Datatype	Description
event_type	Char (1) Primary key.	<p>Currently these codes are in use (may be extended later):</p> <p>c Conversation</p> <p>i Start/initiation</p> <p>l Listen in / silent monitoring</p> <p>m Menu</p> <p>p Pre-initiation event, only for email and social</p> <p>q Placed in queue</p> <p>r Recording started</p>
Descript	Varchar (255)	Describes the code.