

media_types

Table name: **media_types**

Contains/Role:

- Describes the name for the different media types a call/request might consist of.
- Table call_events holds a foreign key against this table

Column Name	Datatype	Description												
media_type_id	Integer Primary key.	<div>The code for the media type. Currently these ids are in use:</div> <table><tr><td>0</td><td>Undefined</td></tr><tr><td>1</td><td>Phone</td></tr><tr><td>3</td><td>Email</td></tr><tr><td>4</td><td>SMS (not in use)</td></tr><tr><td>5</td><td>Chat</td></tr><tr><td>7</td><td>Social</td></tr></table>	0	Undefined	1	Phone	3	Email	4	SMS (not in use)	5	Chat	7	Social
0	Undefined													
1	Phone													
3	Email													
4	SMS (not in use)													
5	Chat													
7	Social													
descript	nvarchar (255)	Describes the media type id.												