

Options during chat

When in an ongoing chat, chatters have the following options besides being in a conversation:

Resize text	Deactivate sound Minimize End chat notifications window
	Aa ◀ _×
	CONNECTED Chatting with Andy
	Hi! You are chatting with Andy. How can I help you?
	^{15:11} Hi, I need some help with my invoice. I think there must be a mistake.
	Sure, no problem. What is your customer number, please?
	15:12 123456
	Thanks, one moment please 15:13
	Type your message here

- Resize Text Enables the chatter to increase and decrease the conversation text
- Disable Sound Notification Enables the chatter to deactivate and activate sound notification when receiving new messages
- Minimize Chat Window Enables the chatter to minimize the chat window. Window is retrieved by clicking on the chat starter button again
- End Chat Enables the chatter to end chat conversation. When ending chat user is offered a copy of the conversation, as long as this feature isn't disabled in the chat form