

Adding a Twitter Source

Adding a Twitter account follows the same steps as adding a Facebook source.

To start, you need to select "Add Twitter" from the source list:

Add Source Channel 🤨					
Please select the source you want to add					
f	+ Add Facebook				
y	+ Add Twitter				

If you are not logged in, you will be prompted to enter your Twitter account credentials:

Log in to Twitter	
Phone, email or username	
Password	
Log in Remember me · Forgot passwo	ord?

Once this is done, you have one final step, in which you authorize the Puzzel Connector to use this account:



To finalize this step, you need to click on the Authorize app button. This adds the source in Admin and provides the next step, which is demonstrated below:



PEZZEI. Home Real-time Users Services Statistics Catalog Archive Widget SMS									
Time Audio Service Variables KPI Alarm Silent Monitoring Queues Dialler Services Call Flow Conte	nt Editor Lists Social								
Home » Services » Social									
Add Twitter source 📀									
ld	Name								
1010110402141872129	angelov_yavor Connect								

Once you click on Connect, you are taken to the last step in the process, which looks like this:

Home » Services » Social Add Twitter source ⁽²⁾							
Select Service	81511567 •	Select Queue	Facebook Test page ▼				
Message type	Public and Private message	Description					

This represents a set of configuration settings. The fields that need to be configured are:

- 1. Service this needs to point to the access point, associated with the service
- 2. Message type this shows the types of messages that will be fetched. In the case of Twitter both Public and Private
- 3. Queue -this specifies the queue, which will be used to channel messages to the agent application
- 4. Description this field allows you to enter a meaningful description for the source.

The last step is creating the source is clicking on the Create button, which will add the source to the list of sources available:

Home » Services » Social				
Social [®]				
+ Add Source				
	Status		Service Number	
SoMe_1448603702_Twitter_twitter	Connected	·]	81511567	Û
Description	Mapped Queue		Message type	
Demo NO (pzl_demo_no)	SocialCee Twitter	·	Public and Private message	
Save changes O Undo changes				
	Status		Service Number	
SoMe_479472715455409_Facebook/Private_facebook	Disconnected	<u>·</u>]	81511567	0
Description	Mapped Queue		Message type	
FB Puzzel Demo NO Private	SocialCee Facebook	•	Private message	
Save changes O Undo changes				
	Status		Service Number	
SoMe_479472715455409_FacebookiPublic_facebook	Disconnected	·	81511567	Û
Description	Mapped Queue		Message type	
FB Puzzel Demo NO Public	SocialCee Facebook	•	Public message	
Save changes				