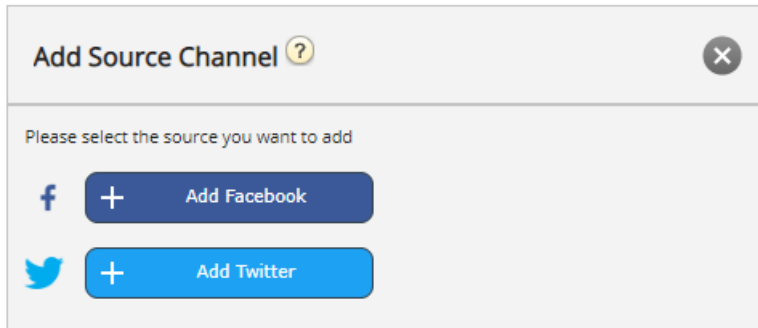


Adding a Twitter Source

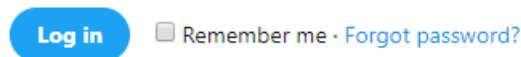
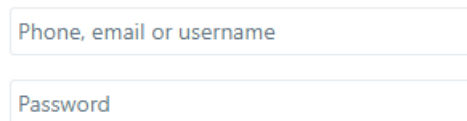
Adding a Twitter account follows the same steps as adding a Facebook source.

To start, you need to select "Add Twitter" from the source list:

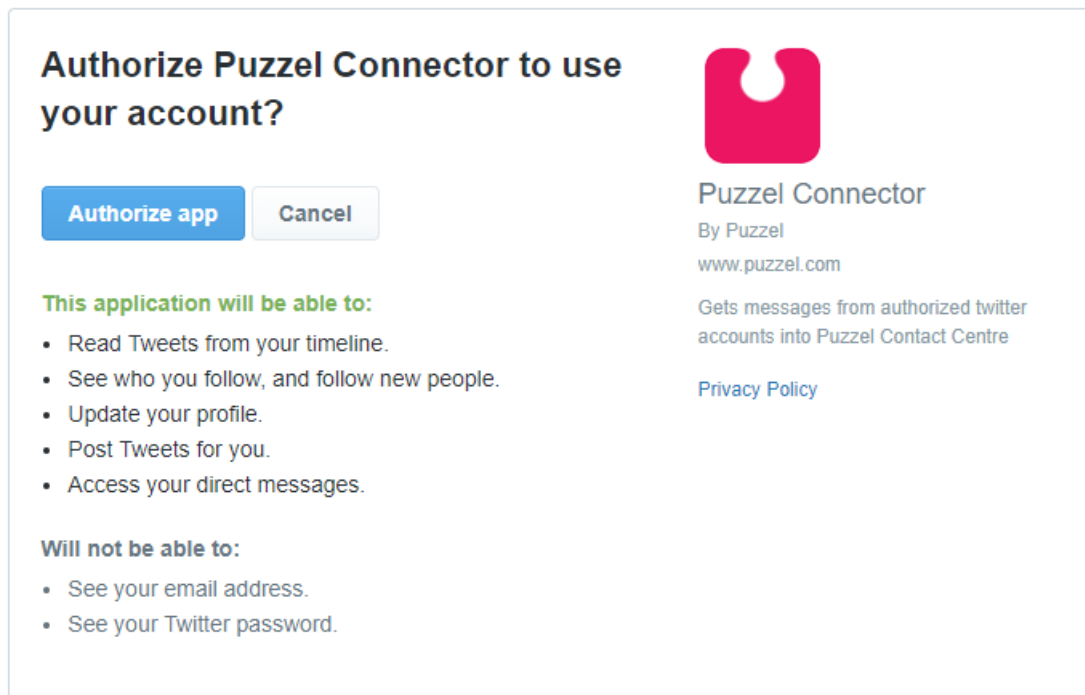


If you are not logged in, you will be prompted to enter your Twitter account credentials:

Log in to Twitter



Once this is done, you have one final step, in which you authorize the Puzzel Connector to use this account:



To finalize this step, you need to click on the Authorize app button. This adds the source in Admin and provides the next step, which is demonstrated below:

puzzel. Home Real-time Users **Services** Statistics Catalog Archive Widget SMS

Time Audio Service Variables KPI Alarm Silent Monitoring Queues Dialler Services Call Flow Content Editor Lists **Social**

[Home](#) » [Services](#) » Social

Add Twitter source ?

Id	Name	
1010110402141872129	angelov_yavor	<button>Connect</button>

Once you click on Connect, you are taken to the last step in the process, which looks like this:

[Home](#) » [Services](#) » Social

Add Twitter source ?

Select Service	81511567	Select Queue	Facebook Test page
Message type	Public and Private message	Description	

Create

This represents a set of configuration settings. The fields that need to be configured are:




1. **Service** this needs to point to the access point, associated with the service
2. **Message type** this shows the types of messages that will be fetched. In the case of Twitter both Public and Private
3. **Queue** -this specifies the queue, which will be used to channel messages to the agent application
4. **Description** this field allows you to enter a meaningful description for the source.

The last step in creating the source is clicking on the Create button, which will add the source to the list of sources available:

[Home](#) » [Services](#) » Social

Social ?

+ Add Source

 SoMe_1448603702_Twitter_twitter Description <input type="text" value="Demo NO (pzi_demo_no)"/> <input type="button" value="Save changes"/> <input type="button" value="Undo changes"/>	Status <input type="text" value="Connected"/> Mapped Queue <input type="text" value="SocialCee Twitter"/>	Service Number 81511567 Message type Public and Private message
 SoMe_479472715455409_FacebookiPrivate_facebook Description <input type="text" value="FB Puzzel Demo NO Private"/> <input type="button" value="Save changes"/> <input type="button" value="Undo changes"/>	Status <input type="text" value="Disconnected"/> Mapped Queue <input type="text" value="SocialCee Facebook"/>	Service Number 81511567 Message type Private message
 SoMe_479472715455409_FacebookiPublic_facebook Description <input type="text" value="FB Puzzel Demo NO Public"/> <input type="button" value="Save changes"/> <input type="button" value="Undo changes"/>	Status <input type="text" value="Disconnected"/> Mapped Queue <input type="text" value="SocialCee Facebook"/>	Service Number 81511567 Message type Public message