

End of life announcement Connect clients older than 1.12

The Connect Client is continuously being upgraded with improvements and new features.

The most recent version available is 1.18.1. We urge your company to upgrade to this version as soon as possible to take advantage of the improvements and new features. As previously announced, we will cease support for versions older than 1.12 during 2016.

From November 1st 2016 all clients with a version number less than 1.12 will be de-supported and decommissioned. After November 1st 2016 older versions than 1.12 will not be able to display pop-up information such as callers number, CRM information etc.

You can check your current client-version under "Help->About Connect Client" in the desktop-client's top-left menu. Client updates are free! The latest client can be downloaded from <https://www.intele.com/download/>

Alternatively, you could consider using the web-client instead of the desktop-client, available on <https://client.intele.com>. The web-client currently does not support the Outlook and Skype for Business (Lync) integration, but is otherwise compatible. Try it out!

For further information, please contact your account manager or our customer contact centre.