

Single Sign-on

Puzzel Agent Application SSO using Azure

Puzzel Agent Application offers SSO towards Azure so that agents can seamlessly logon to the application. A harmonious SSO login process into Puzzel Agent Application can be achieved if your organisation is using Microsoft Azure that helps you to utilise the Azure authentication process to login into the Puzzel Agent Application.

For more details on Puzzel Agent Application SSO, please refer to this [article](#).

Salesforce SSO

Puzzel Agent Application Single Sign On is now supported in Salesforce. This helps the agents to seamlessly logon to Puzzel Agent application if they have already logged on into Salesforce.

For more details, read this [article](#).

Single sign-on using Auth0

Users can log on to Puzzel agent application and administration portal with single sign-on. By single sign-on, users log on to the solution without entering username and password if the user is authenticated in his "host" system with any of the following:

- Active Directory/LDAP
- ADFS
- IP Address Authentication
- Ping Federate
- SAML Identity Provider
- SharePoint Apps
- Google Apps
- Office 365
- Microsoft Azure AD

The single sign-on solution is provided through the third party vendor Auth0.