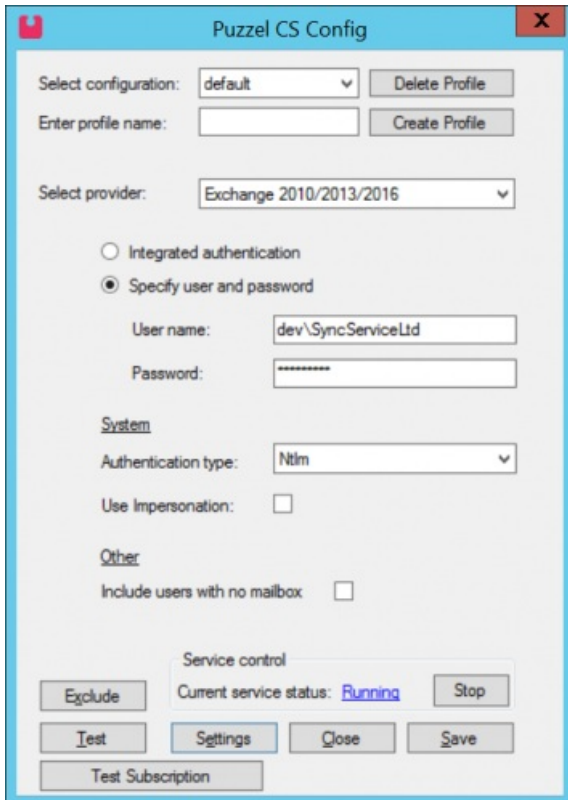


## Configuration

The sync client must be configured before it can be started. This chapter explains how to do that. Configuration for the different mail systems are separate and are called providers. How to configure the different providers are explained below. At any point it is possible to click “save” to save the current configuration.

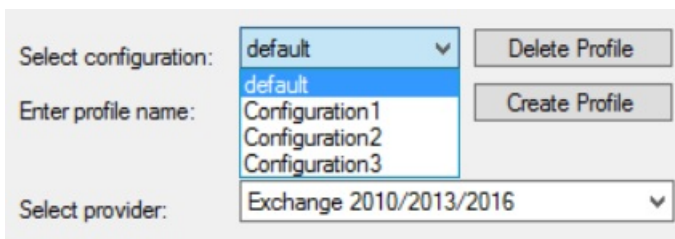
### Switching between configurations

It is possible for the sync client to run several configurations simultaneously. These configurations are called profiles and can be managed in the user interface. To create a new profile, simply enter a new profile name and click “Create Profile”.



The screenshot shows the 'Puzzel CS Config' window. It has a title bar with a red 'X' button. The window contains several sections: 'Select configuration:' with a dropdown menu set to 'default' and a 'Delete Profile' button; 'Enter profile name:' with an empty text box and a 'Create Profile' button; 'Select provider:' with a dropdown menu set to 'Exchange 2010/2013/2016'; 'Integrated authentication' with an unselected radio button; 'Specify user and password' with a selected radio button, 'User name:' field containing 'dev\SyncServiceLtd', and 'Password:' field with masked characters; 'System' section with 'Authentication type:' dropdown set to 'Ntlm' and 'Use impersonation:' checkbox; 'Other' section with 'Include users with no mailbox' checkbox; 'Service control' section with 'Exclude', 'Test', 'Settings', 'Close', 'Save', and 'Test Subscription' buttons, and 'Current service status: Running' with a 'Stop' button.

You can switch between profiles in the “select configuration” dropdown:



This close-up shows the 'Select configuration:' dropdown menu. The current selection is 'default'. The dropdown list is open, showing 'default' (highlighted), 'Configuration 1', 'Configuration 2', and 'Configuration 3'. To the right of the dropdown are 'Delete Profile' and 'Create Profile' buttons. Below the dropdown is the 'Select provider:' dropdown menu, which is set to 'Exchange 2010/2013/2016'.

The profile that is currently selected is the one being edited. All the different profiles will be run by the sync client when the service have been started.

More than one profile should be used if:

- It is necessary to retrieve contacts from more than one OU or AD.
- It is necessary to retrieve calendars from more than one mail server or provider.
- Different parts of your organization is synced to separate organizations in Connect.

### Configuring the Exchange provider

On the first page some setting must also be configured for the profile.

The screenshot shows a configuration form with the following elements:

- Two radio buttons: "Integrated authentication" (unselected) and "Specify user and password" (selected).
- Two text input fields: "User name:" containing "DEV\SyncServiceLtd" and "Password:" (empty).
- A section header "System" with a blue underline.
- A dropdown menu "Authentication type:" with "Ntlm" selected.
- Two checkboxes: "Use Impersonation:" (unchecked) and "Enable Subscription:" (checked).
- A section header "Other" with a blue underline.
- One checkbox: "Include users with no mailbox" (unchecked).

**Integrated authentication:** Select this if the sync client should connect using the same credentials as the service account running the service.

**Specify user and password:** Select this if username and password should be specified manually. In this case these parameters must also be typed in

**Enable subscription:** Check this if only new or updated calendars should be synced.

**Use impersonation:** Check this if the sync client should use impersonation when retrieving calendar. For details about how to set up privileges with and without impersonation in Exchange 2010/2013 See [Create Service Account](#).