

## Puzzel Ticketing - Release Notes October 30th 2020

The following updates will be made to Puzzel Ticketing on 30th October 2020. These are categorised as additional features, improvements to existing and bug fixes.

## **Additional Features**

There are no additional features in this release.

## Improvements

• Implemented managing of Instagram endpoint (similar to Facebook) for easier maintenance

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- · Localize texts that have been reported to be unlocalized
- · Automatically copy attachments on forward

## **Bug fixes**

- · Handle inbound SMS with no text
- · Language keeps switching when more than one simultaneous currently logged in users with different locale set
- Fix HTML bleed on ticket notes