

# Training as Service Packages

# Access All Areas – Individual Subscription

Number of passes : 1

#### Length of Contract : 12 months

Access All Areas – Individual. This Training as a Service (TaaS) package is aimed individuals who would like full access to all our training across all our product lines, access all content as well as full subscription to the Puzzel Academy. This will allow individual users to attend unlimited courses and workshops and access all content to continually improve their personal development. This service is only available to partners and not for clients that have been sold though partners. Courses can be taken multiple times at no additional costs. All packages are 12 monthly contracts, payable quarterly in advanced. Prices are the yearly cost.

# Access All Areas – Team Subscription

#### Number of passes : 5

#### Length of Contract : 12 months

Access All Areas – Team. This Training as a Service (TaaS) package is aimed at teams of up to 5 users who would like full access to all our training across all our product lines as well as full subscription to the Puzzel Academy. This will allow all 5 users to attend unlimited courses and workshops and access all content to continually improve their personal development. This service is only available to partners and not for clients that have been sold though partners. Courses can be taken multiple times at no additional costs. All packages are 12 monthly contracts, payable quarterly in advanced. Prices are the yearly cost.

# Access All Areas – Corporate Subscription

Number of passes : 10

#### Length of Contract : 12 months

Access All Areas – Corporate. This Training as a Service (TaaS) package is aimed at teams of up to 10 users who would like full access to all our training across all our product lines as well as full subscription to the Puzzel Academy. This will allow all 10 users to attend unlimited courses and workshops and access all content to continually improve their personal development. This service is only available to partners and not for clients that have been sold though partners. Courses can be taken multiple times at no additional costs. All packages are 12 monthly contracts, payable quarterly in advanced. Prices are the yearly cost.

### PCC and Case Management – Individual Subscription

Number of passes : 1

Length of Contract : 12 months



Puzzel Contact Centre and Case Management – Individual. This Training as a Service (TaaS) package is aimed individuals who would like access to our Puzzel Contact Centre and Case Management training programs as well as full subscription to the Puzzel Academy. This will allow individual users to attend all PCC and case management courses and workshops and access all content to continually improve their personal development. This service is only available to partners and not for clients that have been sold though partners. Courses can be taken multiple times at no additional costs. All packages are 12 monthly contracts, payable quarterly in advanced. Prices are the yearly cost.

# PCC and Case Management – Team Subscription

#### Number of passes : 5

#### Length of Contract : 12 months

Puzzel Contact Centre and Case Management – Team. This Training as a Service (TaaS) package is aimed teams of up to five users who would like access to our Puzzel Contact Centre and Case Management training programs as well as full subscription to the Puzzel Academy. This will allow 5 users to attend all PCC and case management courses and workshops and access all content to continually improve their personal development. This service is only available to partners and not for clients that have been sold though partners. Courses can be taken multiple times at no additional costs. All packages are 12 monthly contracts, payable quarterly in advanced. Prices are the yearly cost.

# PCC and Case Management – Corporate Subscription

Number of passes : 10

#### Length of Contract : 12 months

Puzzel Contact Centre and Case Management – Corporate. This Training as a Service (TaaS) package is aimed teams of up to ten users who would like access to our Puzzel Contact Centre and Case Management training program as well as full subscription to the Puzzel Academy. This will allow ten users to attend all PCC and case management courses and workshops and access all content to continually improve their personal development. This service is only available to partners and not for clients that have been sold though partners. Courses can be taken multiple times at no additional costs. All packages are 12 monthly contracts, payable quarterly in advanced. Prices are the yearly cost.

### Puzzel Workforce Management – Individual Subscription

#### Number of passes : 1

#### Length of Contract : 12 months

Puzzel Workforce Management – Individual. This Training as a Service (TaaS) package is aimed at individuals who would like access to our Workforce Management programs as well as full subscription to the Puzzel Academy. This will allow the individual to attend all WFM courses and workshops and access all content to continually improve their personal development. This service is only available to partners and not for clients that have been sold though partners.Courses can be taken multiple times at no additional costs. All packages are 12 monthly contracts, payable quarterly in advanced. Prices are the yearly cost.

### Puzzel Workforce Management – Team Subscription

Number of passes : 5



#### Length of Contract : 12 months

Puzzel Workforce Management – Team. This Training as a Service package is aimed teams of up to five users who would like access to our Workforce Management programs as well as full subscription to the Puzzel Academy. This will allow five users to attend all PCC and case management courses and workshops and access all content to continually improve their personal development. This service is only available to partners and not for clients that have been sold though partners.Courses can be taken multiple times at no additional costs. All packages are 12 monthly contracts, payable quarterly in advanced. Prices are the yearly cost.

### Puzzel Workforce Management – Corporate Subscription

Number of passes : 10

#### Length of Contract : 12 months

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