

## Puzzel WFM - Release Notes May 14th 2021

The following update was made to Puzzel Work Force Management on 14th of May 2021. These are categorised as additional features, improvements to existing and bug fixes.

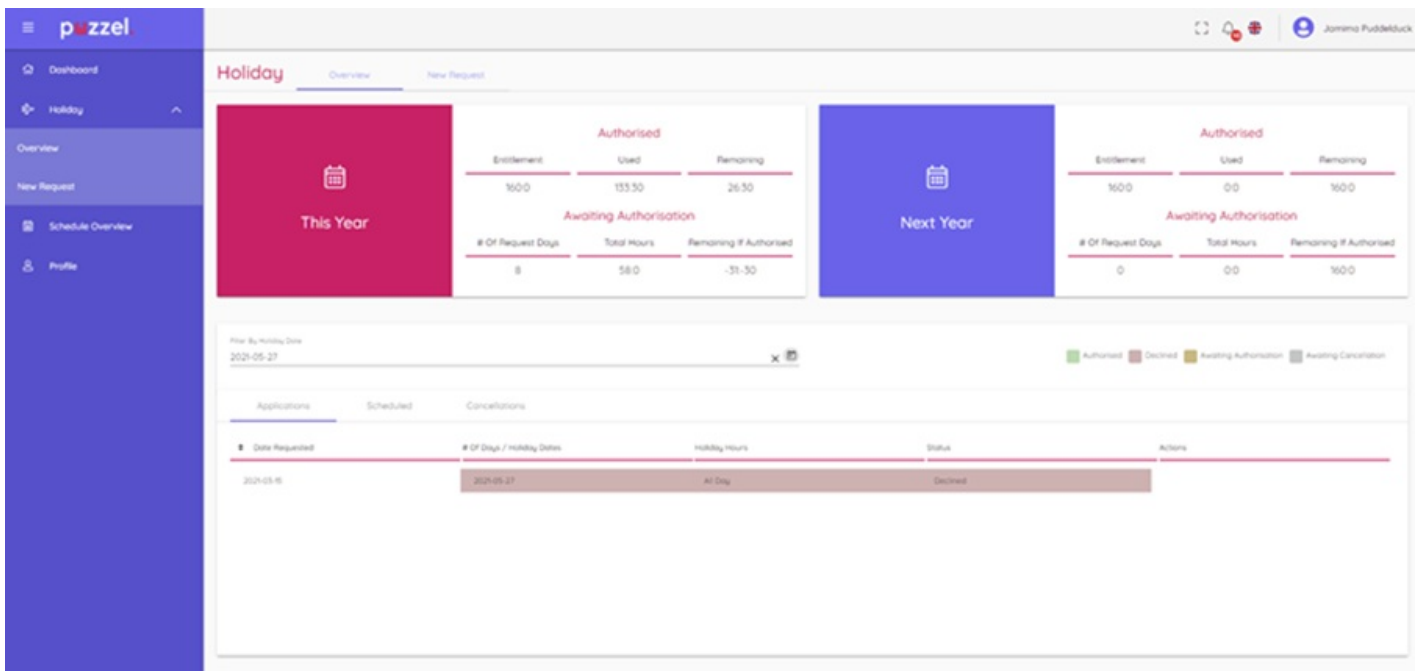
### Additional Features

There are no additional features included in this release.

### Improvements

#### Agent Portal Holiday Screen Update

The holiday overview screen on the Agent Portal has been improvised to help agents filter by “Holiday Date” via the calendar icon.



Additionally on page load, recent “Date Requested” dates are displayed at the top of table as well as displaying “holiday hours” requested.

The screenshot displays the 'Holiday' management interface. It features a sidebar with navigation options: Dashboard, Holiday, Overview, New Request, Schedule Overview, and Profile. The main content area is titled 'Holiday' and includes tabs for 'Overview' and 'New Request'. There are two summary cards: 'This Year' (red) and 'Next Year' (blue). Each card shows 'Authorised' and 'Awaiting Authorisation' metrics for 'Enrolment', 'Used', and 'Remaining' hours, along with '# Of Request Days' and 'Total Hours'.

Year	Enrolment	Used	Remaining
This Year (Authorised)	1000	133.50	26.50
This Year (Awaiting Authorisation)	# Of Request Days: 8	Total Hours: 58.0	Remaining If Authorised: -31.50
Next Year (Authorised)	1000	0.0	1000
Next Year (Awaiting Authorisation)	# Of Request Days: 0	Total Hours: 0.0	Remaining If Authorised: 1000

Below the summary cards is a 'Filter By Holiday Date' section with a legend for 'Authorised', 'Declined', 'Awaiting Authorisation', and 'Awaiting Cancellation'. A table below shows a list of holiday applications with columns for 'Date Requested', '# Of Days / Holiday Dates', 'Holiday Hours', 'Status', and 'Actions'.

Date Requested	# Of Days / Holiday Dates	Holiday Hours	Status	Actions
2020-05-14	1			
	2020-06-25	10.00	Awaiting Authorisation	<a href="#">Request Cancellation</a>
2020-05-15	1			
	2020-06-16	All Day	Awaiting Authorisation	<a href="#">Request Cancellation</a>
2020-05-12	4			
	2020-07-10	All Day	Awaiting Cancellation	
	2020-07-05	All Day	Awaiting Cancellation	

## Bug fixes

There are no bug fixed included in this release