

Supervisor Dashboard

What is Supervisor Dashboard

The Supervisor Dashboard provides a customizable Visualisation tool for data available in the Admin Backend, such as Agent, Queue metrics as well as traffic data per queue.

It is fully configurable and allows full control over the location, size and data for each section of the dashboard - i.e. what data will be shown, as well as how exactly the dashboard will look.

Each section can be resized and reordered on the layout, to offer maximum flexibility and optimal user interface experience.

In addition to this, each Dashboard can be shared with the whole Company, or kept private, if it contains sensitive data. You also have full control over the number of Dashboards that you can see, as well as the exact order in which they are shown in the Dashboard tab list.