

Partner Connect SIP Trunks

Partners that already has a Teleco-partner or are a Telcom Provider them self can use a SIP trunk to trombone calls from their platform back and forth to the Puzzel Contact Center platform. Puzzel offers several SIP trunk connectivity options.

Puzzel require that all of the Partners Customers use the Same trunk for communication, using a x-header or similar to separate the Customers to their solution and invoice. If is also imperative that the Connectivity on the Partner/Customer side is of a good quality with the Necessary performance and capacity.

Puzzel offers cost-effective SIP trunks over Internet or Private VPN Trunks on dedicated circuits