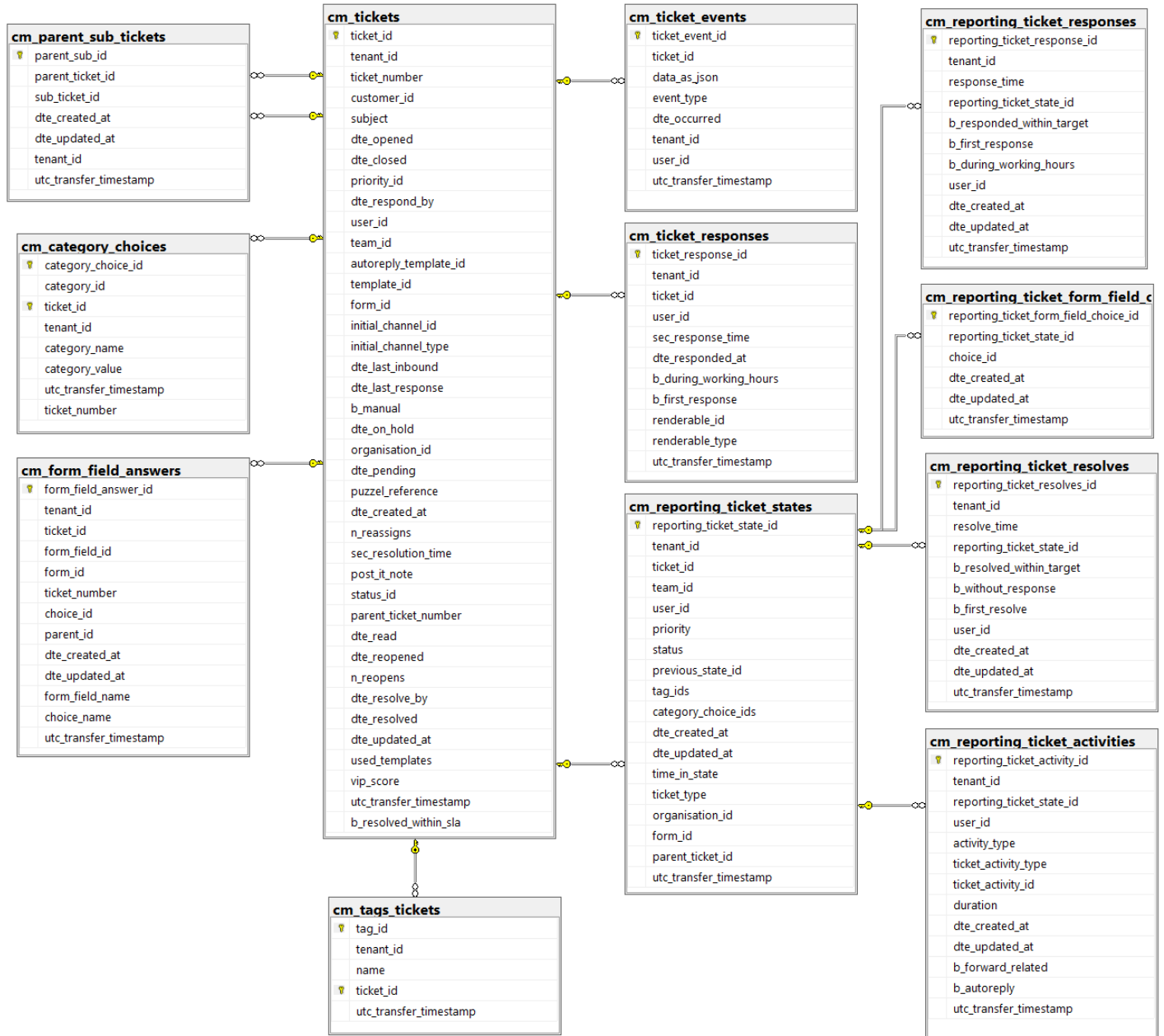


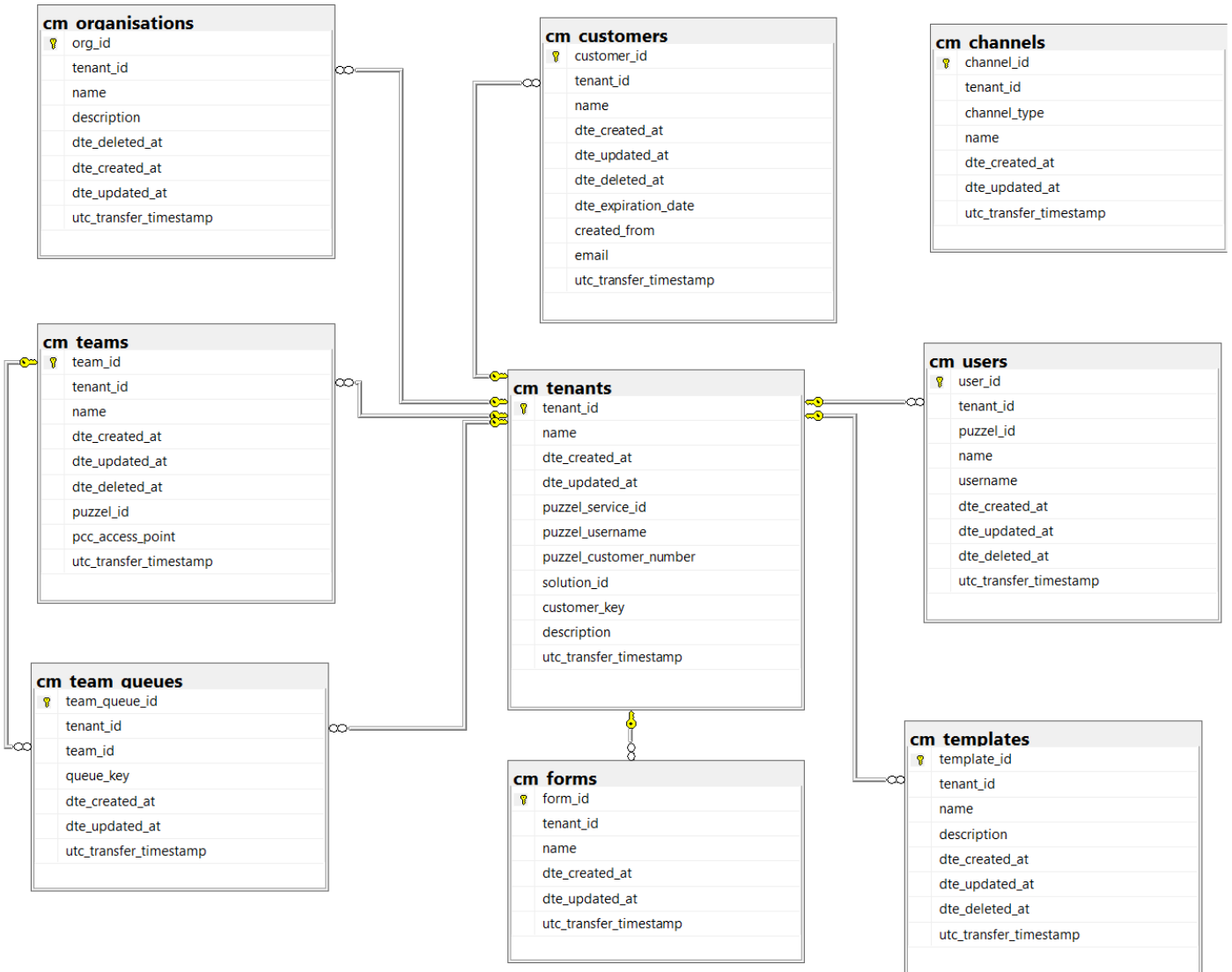
PCM Raw data db diagram

Overview of the different tables in PCM Raw data

Ticket and Ticket event/activity related tables:



Basic tables (referred to from Ticket and Ticket event tables).



Static tables (referred to from Ticket and Ticket event tables).

cm event types	
description	
event_type_id	PK

cm activity types	
description	
activity_type_id	PK

cm priority id types	
description	
priority_id	PK

cm status types	
description	
status_id	PK

