

## Configure SSO with Google Workspace

### Step 1: Add the custom SAML app in Google Admin

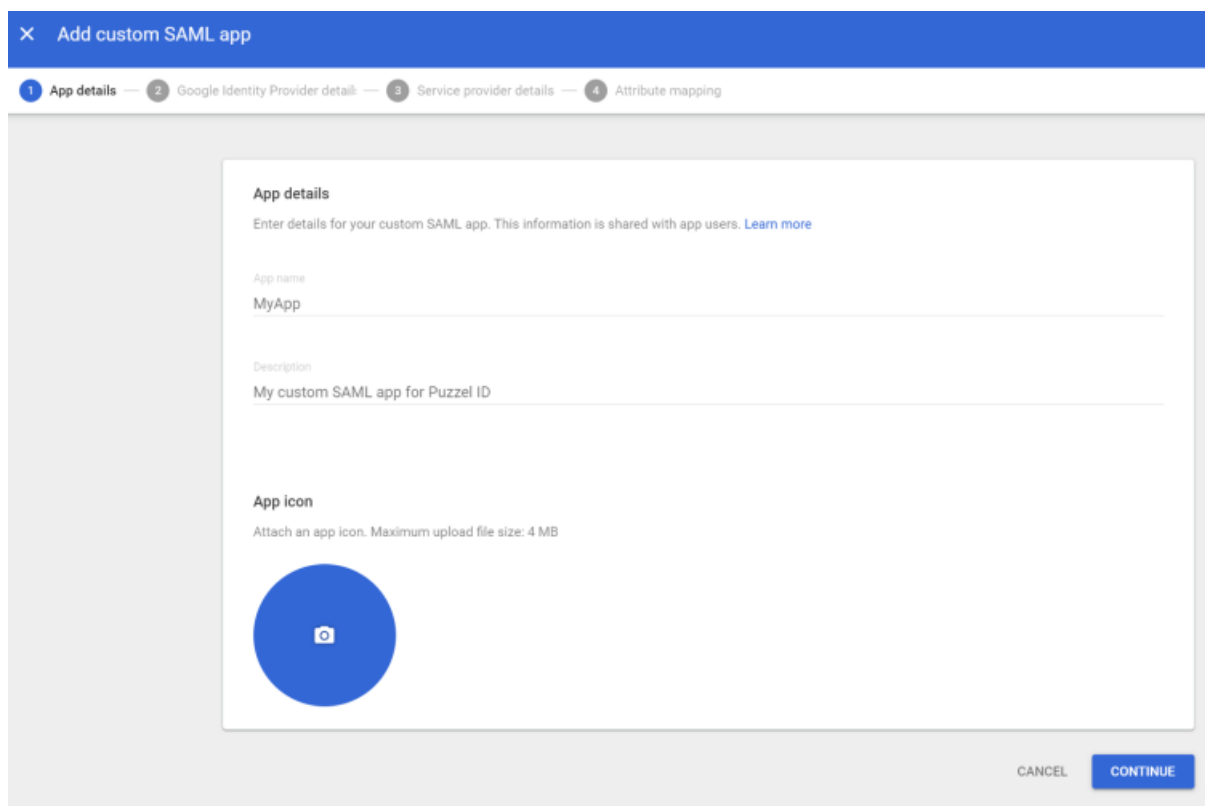
#### 1.1 Sign in to your **Google Admin console**.

Sign in using an account with super administrator privileges.

#### 1.2 In the Admin console, go to Menu and then **Apps > Web and mobile apps**.

#### 1.3 Click **"Add App"** and then **"Add custom SAML app"**.

Enter the app name and, optionally, upload an icon for your app. The app icon appears on the Web and mobile apps list, on the app settings page, and in the app launcher. If you don't upload an icon, an icon is created using the first two letters of the app name.



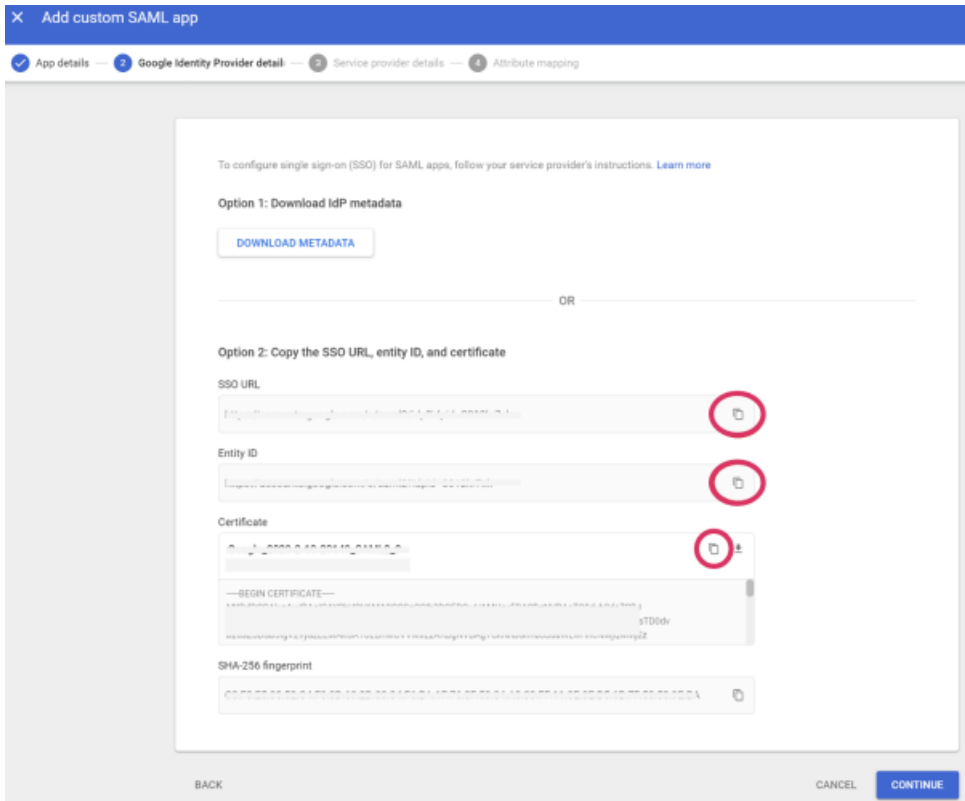
The screenshot shows the 'Add custom SAML app' dialog in the Google Admin console. The dialog has a blue header with a close button and the title 'Add custom SAML app'. Below the header is a progress bar with four steps: 1. App details (active), 2. Google Identity Provider details, 3. Service provider details, and 4. Attribute mapping. The main content area is titled 'App details' and contains the following fields:

- App name:** MyApp
- Description:** My custom SAML app for Puzzel ID
- App icon:** Attach an app icon. Maximum upload file size: 4 MB. A blue circular icon placeholder with a camera icon is shown.

At the bottom right of the dialog, there are two buttons: 'CANCEL' and 'CONTINUE'.

#### 1.4 Click **Continue**.

#### 1.5 On the **Google Identity Provider details** page, copy the **SSO URL**, **Entity ID** and **the Certificate**



## Step 2: Add SSO Configuration in Puzzel ID

2.1 Open Puzzel Organisation settings in a new browser window / tab. From the Organisation Settings home page, click on the **“Single Sign-On”** icon.

2.2 Depending on whether you have added SSO configurations previously or not you should either see a list of current configurations or just an empty list, either way you should also have the **“Add”** button displayed on the top right.

2.3 Click on the **“Add”** button and choose **“SAML”** from the dropdown menu.

2.4 In the field **“Entity id”** paste the **“Entity ID”** value from the Google SAML app (step 1.5 above).

2.5 In the field **“Single Sign-On endpoint”** paste the **“SSO URL”** value from the Google SAML app (step 1.5 above).

2.6 In the field **“Single Logout endpoint”** add the value **“<https://accounts.google.com/Logout>”** (note that Google does not support SAML SLO as an identity or service provider)

2.7 In the field **“External id claim”** add the value **“<http://schemas.xmlsoap.org/ws/2005/05/identity/claims/nameidentifier>”** this means email address will be need to set as **“External id”** in Puzzel ID for each user that is to use this SSO connection. If you want to use other fields for externalid claims update this field accordingly.

Organisation Settings **puzzel.**

Home

Display name: Google Cloud Puzzel Type: SAML

Scheme

Identifier (Entity ID)

Reply URL

Logout URL

Tenant

Entity id

External id claim

Single Sign-On endpoint

Single Logout endpoint

Signing certificates

-----BEGIN CERTIFICATE-----

Disabled  Enabled

Cancel Save

2.8 Copy the values from "Reply URL" and Identifier (Entity ID)

Organisation Settings **puzzel.**

Home

Display name: Google Cloud Puzzel Type: SAML

Scheme

Identifier (Entity ID)

Reply URL

Logout URL

### Step 3: Add further configuration to SAML app in Google Admin

3.1 Return to the **Google Admin** console and navigate to the **Service Provider Details** window.

3.2 In the field "**ACS URL**" add the value from "Reply URL" as copied in step 2.8 above.

3.3 In the field "**Entity ID**" - add the value from "Identifier (Entity ID)" as copied in the 2.8 above

× Add custom SAML app

✓ App details — ✓ Google Identity Provider details — 3 Service provider details — 4 Attribute mapping

**Service provider details**

To configure single sign on, add service provider details such as ACS URL and entity ID. [Learn more](#)

ACS URL  
[Redacted]

Entity ID  
[Redacted]

Start URL (optional)

Signed response

**Name ID**  
Defines the naming format supported by the identity provider. [Learn more](#)

Name ID format  
UNSPECIFIED

Name ID  
Basic information > Primary email

BACK CANCEL CONTINUE

3.4 Leave all other fields with default settings and click Continue.

## Step 4: Change scheme name (optional)

This is an optional step to improve readability when referring to a SSO configuration. It can be skipped if you just want to use the default GUID based scheme value or don't want to use the "idp=" query parameter at all.

You can use the "Scheme" value for a SSO configuration as the "idp" parameter for the agent. This is described in the section "**Accessing external providers directly**" in [this](#) article.

If you do not change the Scheme name it will use the default GUID for the scheme, as an example: `https://devapp.puzzel.com/agent/?idp=42bd9bd8-1486-4f05-ba7a-xxxxxxxxxxxxxxxx`.

To change the "Scheme" from the generated id to a readable name, you can edit the "Scheme" field as shown below and click "Save":

The screenshot shows the 'Organisation Settings' page for a SAML configuration. At the top, there is a navigation bar with a 'Home' button and a refresh icon. Below this, the configuration fields are as follows:

- Display name:** A text input field containing 'Google Cloud Puzzel'.
- Type:** A dropdown menu set to 'SAML'.
- Scheme:** A text input field that is currently empty and is highlighted with a red border. It includes a copy icon on the right.
- Identifier (Entity ID):** A text input field that is currently empty and includes a copy icon on the right.
- Reply URL:** A text input field that is currently empty and includes a copy icon on the right.
- Logout URL:** A text input field that is currently empty and includes a copy icon on the right.

## Step 5 - Make sure externalid field is populated for users

To test the configuration, the field "externalid" must be filled out for the users to login with during testing. If you have followed the guide above, and not changed anything in "External id claim", then it is the users email that needs to be present in the representative external id field.

Example:

### Basic information

First Name <input type="text" value="Agent"/>	Middle Name <input type="text"/>
Last Name <input type="text" value="Name"/>	Mobile <input type="text"/>
Email * ⓘ <input type="text" value="agent@email.com"/>	Puzzel ID * ⓘ <input type="text" value="agent@email.com"/>
Time zone ⓘ <input type="text" value="W. Europe Standard Time (UTC+01:00)"/>	Preferred language * ⓘ <input type="text" value="English"/>
<b>External id ⓘ</b> <input type="text" value="agent@email.com"/>	Role(s) ⓘ <input type="text" value="Partner x User x Admin x"/>
Group(s) ⓘ <input type="text"/>	

Inactive  Active

See more information on this in the section “**Validate users using external id**” in [this](#) article.