

Puzzel-Dynamics Integration

This section contains articles on how to go about integrating Microsoft Dynamics into the Puzzel Contact Centre solution. This section will contain both Admin and Agent guide for configuring and using Microsoft Dynamics in Puzzel. The documents are as listed below:

- [Admin guide for integrating Microsoft Dynamics](#)
- [Agent guide for Microsoft Dynamics](#)
- [Creating Microsoft Dynamics Logic Apps](#)
- [Configuring record viewer in Microsoft Dynamics](#)