

Anpassade rapporter

Du kan anpassa en standardrapport genom att klicka på knappen Customise.

Yesterday Last week Last month

From To Limit time range (00:00-24:00)
[Advanced setting](#)

Group By Time Element:

[View report](#) [Customise](#)

När du eller någon i din organisation har anpassat en rapport och sparat den, visas den nya rapporten under fliken Custom reports för framtida användning.

[Home](#) » [Statistics](#) » Reports

Reports ?

▶ Standard Reports

▼ Custom Reports

Filter

Report name	Based on	Category		
Agentrapport sälj / test ?	Details per agent per queue	Category #3	✎	🗑
Details per agent per queue (sales queues only) ?	Details per agent per queue	Category #1	✎	🗑
My Details for agents (ID) incl. time logged on ?	Details for agents (ID) incl. time logged on	Category #2	✎	🗑
My Dialler Queue report ?	Dialler Queue report	Category #1	✎	🗑
My SMS/Chat Survey score per queue 1-6 rating ?	SMS/Chat Survey score per queue		✎	🗑
Paals Details per agent per queue ?	Details per agent per queue	Category #3	✎	🗑
Paal's Details per agent per queue with all column ?	Details per agent per queue	Category #1	✎	🗑
Paals kerapport ?	Details per queue	Category #2	✎	🗑

▶ Report Category