

## Anpassade rapporter

Du kan anpassa en standardrapport genom att klicka på knappen Customise.

◀ Yesterday ▶    ◀ Last week ▶    ◀ Last month ▶

From  To   Limit time range (00:00-24:00)  
[Advanced setting](#)

Group By Time Element:  ▼

[View report](#) [Customise](#)

När du eller någon i din organisation har anpassat en rapport och sparat den, visas den nya rapporten under fliken Custom reports för framtida användning.

[Home](#) » [Statistics](#) » Reports

### Reports ?

- ▶ Standard Reports
- ▼ Custom Reports

Filter

Report name	Based on	Category		
<a href="#">Agentrapport sälj / test</a> <span>?</span>	Details per agent per queue	Category #3	<a href="#">✎</a>	<a href="#">🗑</a>
<a href="#">Details per agent per queue (sales queues only)</a> <span>?</span>	Details per agent per queue	Category #1	<a href="#">✎</a>	<a href="#">🗑</a>
<a href="#">My Details for agents (ID) incl. time logged on</a> <span>?</span>	Details for agents (ID) incl. time logged on	Category #2	<a href="#">✎</a>	<a href="#">🗑</a>
<a href="#">My Dialler Queue report</a> <span>?</span>	Dialler Queue report	Category #1	<a href="#">✎</a>	<a href="#">🗑</a>
<a href="#">My SMS/Chat Survey score per queue 1-6 rating</a> <span>?</span>	SMS/Chat Survey score per queue		<a href="#">✎</a>	<a href="#">🗑</a>
<a href="#">Paals Details per agent per queue</a> <span>?</span>	Details per agent per queue	Category #3	<a href="#">✎</a>	<a href="#">🗑</a>
<a href="#">Paal's Details per agent per queue with all column</a> <span>?</span>	Details per agent per queue	Category #1	<a href="#">✎</a>	<a href="#">🗑</a>
<a href="#">Paals kerapport</a> <span>?</span>	Details per queue	Category #2	<a href="#">✎</a>	<a href="#">🗑</a>

▶ Report Category