

## call\_event\_types

Table name: **call\_event\_types**

Contains/Role:

- Holds the description for the different event types for a call event.
- Table call\_events holds a foreign key against this table

Column Name	Datatype	Description
event_type	Char (1) Primary key.	<p>Currently these codes are in use (may be extended later):</p> <p>c      Conversation</p> <p>i      Start/initiation</p> <p>l      Listen in / silent monitoring</p> <p>m      Menu</p> <p>p      Pre-initiation event, only for email and social</p> <p>q      Placed in queue</p> <p>r      Recording started</p>
Descript	Varchar (255)	Describes the code.