

media_types

Table name: **media_types**

Contains/Role:

- Describes the name for the different media types a call/request might consist of.
- Table call_events holds a foreign key against this table

Column Name	Datatype	Description
media_type_id	Integer Primary key.	The code for the media type. Currently these ids are in use: 0 Undefined 1 Phone 3 Email 4 SMS (not in use) 5 Chat 7 Social
descript	nvarchar (255)	Describes the media type id.